



# The Corpsrespondent

~ Newsletter of Hamilton Division—Spring 2006 ~

## **From The Commandant ~ Cdr. Fred Lee OStJ, CD**

From the perspective of the Office and for everyone's information it is both interesting and important to know generally what is going on.

The volunteer Board of Governors, or the Directors of the Company, holds meetings in the office at frequent periodic times. They look at the operations generally with particular consideration for the Commissionaires. They have a heavy responsibility for the welfare of all the personnel, finances and health and safety for the Hamilton Division. We are particularly grateful to our 10 Governors who provide of their time and talents for no compensation.

Our Commissionaires are found in 50 work sites in the area in which the Hamilton Division works. The work done generally varies from by-law enforcement to guarding property, to requirements of Universities, Colleges and High Schools, to clerical work in the office. The various work done is as a result of the efforts of the Office staff to obtain, hold and staff contracts with governments and private businesses. To do the requirements in each site Commissionaires are contacted and requested to go to a particular site. As you can imagine our staff handling the locations and our Dispatcher are very busy all the time. We operate 24 hours a day, 7 days a week for all the weeks in the year. The staff need to know all of you as well as our clients and their representatives. The staff also look after all uniform matters including ordering and distribution. The administration requirements of all office operational needs are very time consuming for our Administration manager. The bookkeeping and accounting functions are necessary to keep us going and to see that you all are paid and that the governmental deductions are collected and remitted on your behalf. The total object of our business is you the Commissionaire. Since we are a not-for-profit corporation this means that the goal of all our work is to put as much as possible in your pockets.

You are all helping each other no matter where you find yourselves. It is hard sometimes to recognize that generally we work at the location of the client but we are all working with the Hamilton Division of the Corps. The Corps has responsibility for and to you for all your needs. The Office appreciates hearing from your Detachment Commanders where your welfare is concerned.

We currently have the various contracts in place for all sites and as said before we all work constantly to keep them. Specifically our largest contracts at Mohawk College, Brock University, the various by-law enforcement sites and for that matter the rest of the sites are working well. Hamilton by-law enforcement members have chosen to be represented by a Union and

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## Commandant cont'd from page 1

negotiations to reach a contract which will be within our City of Hamilton contract are proceeding. We have a number of federal and provincial government locations and those all have contracts in place. The federal ones will continue for another two years at least. Our provincial government locations are looked at yearly and we have just started for this year. At all times your health and safety are extremely important not just because there are legal requirements but also on a personal basis. In that respect each one of us can help by being alert and careful.

In this Newsletter we try to provide information and items of interest. This is your Newsletter though and your comments and suggestions are welcome.

### Editor's Corner Sgt Bill McBride SBStJ

As someone who has done a lot of writing and spent most of his life around airplanes I am particularly pleased to present, in this issue of **The Corpsrespondent**, two **Commissionaire Profiles** on members of Hamilton Division who, like most Commissionaires, have interesting stories to tell. One is an published author of wonderful children's stories. The other is a retired RCAF officer who survived an terrifying event in a jet fighter. I am grateful to **WO Ian Robertson** at CCIW, **Comm. Larry Perry** at Cambridge By-law and **Cpl. Ron Kauth** at Kitchener Taxation for participating in this issue.

As always, if you know of a Commissionaire whom you think should be 'profiled' Please contact me **905 523-4611** or Email at:

[fingerprint@bellnet.ca](mailto:fingerprint@bellnet.ca).

In the same vein; items like the one on credit card scams (page 8) are always welcome. If you spot an article or hear of something that you think should be passed along to your fellow Commissionaires please let us know.

### MWO Ken Brady SBStJ CD, Manager of Administration

**Cdr. Fred Lee, OStJ, CD**, Commandant & CEO, is pleased to announce the appointment of **Sgt. Ken Brady** to the position of Manager of Administration for Hamilton Division and his promotion to Master Warrant Officer. **MWO Brady** has been in a uniform for close to 35 years, first as an air cadet and later as a member of the Canadian Forces both reserve and regular. He served in a variety of postings in Canada, Northern Israel (on the Golan Heights) and even at sea on the maiden voyage of *HMCS Regina*. Currently, he is the Commanding Officer of 1626 Army Cadet Corps in Grimsby. Ken Brady has been awarded the rank of Serving Brother in The Most Venerable Order of St. John of Jerusalem (SBStJ), the UN Medal, The Canadian Peacekeeping Service Medal and the Canadian Forces Decoration (CD.) His duties are outlined on pg 11.



### Clothing Allowance

A reminder that each Commissionaire, upon completion of three months employment, and annually thereafter, shall be entitled to a **\$25.00** credit for clothing acquisition. (A Clothing Order Form is enclosed.) This credit may be applied to Corps clothing purchased:

1. 01 April 2006 to 31 March 2007
2. Purchases totaling \$25.00 or more (including taxes)

Please contact **MWO Ken Brady, Quartermaster**, at 905 527-2775 ext 26 for your uniform requests.

## **Labour Up-date**

**Cdr. Robert Williamson CD, Vice-Chairman Board of Governors**

One of the responsibilities of the Corps of Commissionaires is to keep all employees informed of actions and events that may impact on their health, safety, employment and the future of the Corps. This letter is intended to provide such an information update.

All members of the Hamilton Division should be aware that employees on one of our contract sites have voted to have a union represent them and to obtain a collective agreement with the Hamilton Division. Negotiations have been underway since early December and progress is being made.

It is the democratic right of every employee to have union representation if a majority of workers on a job site wish it so. Although the Hamilton Division prefers to deal directly with Commissionaires with regard to their concerns, we respect the right of members to be represented by a third party. However, reviewing information, which is already public knowledge, about the Corps' unique situation in the rapidly expanding security industry market may serve a valuable purpose for all Commissionaires.

The Canadian Corps of Commissionaires is unlike any other security company. Its unique characteristics are what sets it apart and allows it to survive in a highly competitive market place. Its very mission to create meaningful employment opportunities for a very select group, former members of the Canadian Forces and Royal Canadian Mounted Police, gives it a valuable public image of reliability and dedication. However, in a climate of diminishing demographics for that sector of the population, severe restrictions are placed on the number and size of contracts that can be sought. The Corps, as originally intended has a limited growth factor.

To address this issue, large centers such as Toronto have created a Core II organization which is not limited by the original Corps of Commissionaires' mission.: Core II is a for profit organization that employs primarily non-military Commissionaires. The Board of Governors of the Hamilton Division has rejected the Core II concept. However, a small number of civilian employees are engaged by the Hamilton Division to help maintain employment for our veteran personnel.

World giants such as Securitas, Group 4 Falk and Garda World Security Corporation, are our direct competition. These corporations are for profit companies and in some cases large multi-national companies.

Perhaps the Corps of Commissionaires' most valuable asset is that unlike the competition, who share profits with owners and investors, the Hamilton Division is a not-for-profit organization.. The Hamilton Division is in fact an employment agency governed by a slate of retired military professionals, known as the Board of Governors, dedicated to the mission of the Corps and who serve without remuneration. The Division, operating through its management and administrative team, bids on business contracts based on its not-for-profit status. Each year a budget is struck based on administrative salaries and fees, office expenses, training expenses, insurance, legal contingencies and overhead costs. If by good management, good luck and a minimum of contingencies, there is a surplus to the budget at the end of the year, there is a distribution to the Commissionaires. This not-for-profit advantage allows the Corps to win and maintain contracts over larger competitors.

We cannot expect the world to stand still. Our culture and society is constantly changing. As our veterans decrease in numbers, the population swells with young people and immigrants who find security work a very respectable vocation and a stepping stone to better employment and a better way of life. As a not-for-profit organization we can and do compete in such a rapidly changing society. These are concerns that the Board of Governors deal with at meetings of the Hamilton Division.

## COMPLIMENTS AND CONGRATULATIONS

Every day there occur hundreds of examples of exceptional service to our clients and to members of the public. That few of these acts of courtesy are acknowledged is simply part of the job. However, every once in a while letters are written or phone calls made by people who wish to express their thanks and acknowledgment of what they consider to be service above and beyond the call of duty by Commissionaires. Congratulations to the following Commissionaires.

**Comm. Wayne Beauchamp** ~ received a letter of commendation for his effort at the annual Children's Christmas Party of the Canada Border Services Agency. (Hamilton Federal Building.) To Quote... "We received a positive reception from everyone and much appreciation regarding the services performed by Comm. Beauchamp. Your attention to detail contributed to our success."

**Comm. Kerry Larmet** ~ received a letter of sincere thanks from the organizers of the Canadian Parking Association Conference held in Niagara Falls in November, a very large operation. Comm. Larmet was complimented for his friendliness and professionalism in dealing with the crowds of delegates trying to gain access to the trade show floor during the event.

**Sgt. Mike Beardwood ~ Mohawk College** was commended by a professor who reported that, while supervising an exam, noticed one of her students was suffering chest pains from a heart condition . **Sgt. Beardwood** and his team of Commissionaires responded quickly, staying with the student until the episode had passed, bringing him water and seeing that he got home safely. Their actions were, in the words of the professor, "Just Terrific!" We agree.

To all of the above, and to those who do great work but were not acknowledged, many thanks for a job well done.

## SERVICE AWARDS ~ Cpl. Rick Gallant CD

We are pleased to announce that the following personnel are receiving awards for the periods indicated:

April, May and June (awarded in July)

July, August and September (awarded in October)

October and November (awarded in December)

**15 Years (\$300.00)** ~ WO Bryan Mercer

**10 Years (10 Year Pin and \$200.00)** ~ Comm. Chris Stopani-Thomson, Comm. Les Welgan, Comm. Les Needham.

**10 Year Pin (only)** ~ Comm. Les White, Comm. John James

**5 Years (5 Year Pin and \$100.00)** ~ WO Bob Sharp, Comm. Ben Gretzinger, Comm. John McLean, Comm. Ed Pickett

Once again Corps policy is that, for any monetary award, you must have time in consecutively with the Hamilton Division. Previous Service is only counted for the 5,10 year pin. Long Service Medal (12 years Service and Bars/Rosettes to the Long Service Medal/Ribbon. If two weeks have passed from the eligible date of the award and you feel you are entitled to, and have not received, the award please contact Cpl. Tick Gallant, not the Operations or Training Manager which has happened in the past.

### **A Letter of Commendation...**

Has been sent to Comm. Tom Maclean, Cambridge By-law for his quick action in saving two houses and a couple of vehicles from being destroyed by fire. At Approx. 3:30 am one morning last November, Comm. Maclean noticed flames coming from a van parked in a driveway close to houses on either side of it. He quickly advised Police dispatch of the situation and then proceeded to wake the occupants of both houses and get them out to safety.

Both the van and another one parked close to it were seriously damaged. A fire department spokesperson stated that it was extremely fortunate that the flames did not find their way into the rear of the van. It was packed with paper products from the owner's business. Comm. Maclean acted quickly and professionally. In doing so there is little doubt that he not only saved valuable property that night but, more importantly he probably saved people from injury or worse. Well done Comm. Maclean.

### **Items of Interest for War Veterans and Former Members of The Canadian Forces ~ Taken from a Variety of Sources**

**From time-to-time we spot items in other publications that we believe may be of interest to Commissionaires. While we are not always able to reprint in detail we will endeavour to make you aware of the item and advise you of where you will be able to find out about it. The two items below are a start. Let us know if you see something suitable for reprint.**

#### **The Royal Canadian Navy Benevolent Fund**

The RCNBF was established in 1942. It now provides grants or loans, in time of need, to regular and reserve force personnel who have served the Maritime Forces including people who served in the Canadian Merchant Service.

Additional information regarding the fund is available at

RCN Benevolent Fund  
P.O. Box 505, Stn 'B'  
Ottawa ON K1P 5P6

613 996-5087  
1-888-557-8777

#### **From Veterans Affairs Canada**

There are two items that may be useful for members of Hamilton Division who are clients of Veterans Affairs Canada;

VAC has published the *Canadian Forces Members and Veterans Re-establishment and Compensation Regulations*. The new regulations cover a wide variety of fields that may be of interest to Commissionaires.

Also, Good News! Disability pensions and related benefits have risen by **7.1 percent** for 2006. Details on these and other matters covered under the 'umbrella' of Veterans Affairs should be obtained directly from VAC or through their website, which can be found on

**GOOGLE ~ Veterans Affairs Canada.**

***It's Even Better in Colour!!! If you prefer your newsletter in full-colour  
please check out this, as well as previous editions, on our website at***

**[www.commissionaireshamilton.com](http://www.commissionaireshamilton.com)**

## Commissionaire Profile

### ~ Corporal Al Robertson - CCIW ~



Boy Soldier  
Al Robertson in the  
Uniform of the  
Royal Canadian  
Ordnance Corps  
Circa 1963

Like most writers Al Robertson had lived quite a while and experienced lots of life before he was inspired to set down some of his thoughts in written form. He recalls that his first attempt at writing was a history book which “went nowhere.” Later, as a Commissionaire, while he was assigned to HEARTHSTONE in Burlington, Al wrote a number of poems that found favour with the seniors who were resident there. This inspired him to create a story for older children entitled *The Land of Time Forgotten*. It was written in prose style but was later rewritten in poetic verse, a form with which Al is more comfortable. Happily this book will appear for sale this spring.

But Al Robertson’s greatest success will be found in his most ambitious endeavour. In November of 2005 his *Timothy Tuttle’s Story Book* was published. The first of seven books in the *Timothy Tuttle* series each book consists of five marvellous stories, in poetic verse (35 stories in all) which form a chronology of the journeys of a mythical character called *Timothy Tuttle*. Written for children from four to eight years of age the stories, with titles like, *A Magical Journey, A visit to Gooseberry Farm,*

*In the Land of Dreams,* *Timothy Tuttle* books are nothing less than absolutely delightful even for children in their later years (like us Commissionaires.) Al Robertson’s *Timothy Tuttle* books I to IV, as well as a Children’s Book of Poems, *A Poets Pages*, are currently available on the internet at Google Lulu.com.

Al Robertson did not always write children’s books. Like most all of us he spent his younger years in the Canadian Services. He enrolled in the Canadian Army in 1963 as a ‘boy soldier’ and was posted to #25 Central Ordnance Depot, Royal Canadian Ordnance Corps. Some months later he was retrained as a physical training instructor and joined the PT Cadre. Like several of his Commissionaire colleagues, his military career came to an end at the time of unification in the late sixties.

In civilian life Al Robertson tried his hand at a number of trades until settling in with Purolator Currier. He was posted to a position as branch manager in Grand Prairie Alberta.

He joined Hamilton Division January 15th, 1993. In November 2005 he was awarded the Commissionaire Long Service Medal.

On Febuary 1st Al was interviewed about his books by Global Talk Radio. You can listen to that interview and, at the same time learn more about this exciting project by going to his website at *GOOGLE—Allen Robertson*. Al will be pleased to sign any *Timothy Tuttle’s Story Books* purchased by Commissionaires.

Hamilton Division congratulates Cpl. Allen Robertson on his considerable achievement in creating such marvellous children’s stories.



Author  
Cpl. Allen  
Robertson



*Timothy Tuttle*  
Is a copyrighted  
character  
illustrated by  
Kel-Outlaw  
by Design

## Commissionaire Profile Ed Lanfranconi ~ Cambridge Passport Office

When RCAF Navigator F/O Ed Lanfranconi suggested to F/O 'Paddy' Creith that, rather than ejecting from their crippled jet fighter (which had just collided with another airplane) they should try to fly it home, he had no idea at that moment what an incredibly fateful recommendation he had just made. It was a statement that changed their lives. It happened like this. It was a beautiful afternoon in early September 1959. Paddy and Ed were enjoying a routine exercise



Navigator F/O Ed Lanfranconi boards a CF-100 circa 1960

flying an Avro Canada CF-100 #18593 in company with an aircraft flown by their 432 Squadron CO, Wing Commander Bob Braham (of WW2 Night Fighter fame.). Having formed up in echelon left formation (18953 flies to the left and behind the leader) the two airplanes commenced a formation turn to starboard. When the W/C lost sight of 18953 he discontinued the turn leveling his wings. Unfortunately, as he did so his left wing struck the canopy of the other airplane with such force that the left wing actually broke away from his airplane. They immediately began to spin to the right in a long and terrifying plunge from 12,000 feet. In the meantime, in 18593, 'Paddy' and Ed were having their own problems. I quote from Larry Milberry's book *The Avro CF-100*,

**“...The collision had smashed their canopy and ripped up the spine of the fuselage, Paddy Creith righted his plane, though with difficulty. Realizing that he and Lanfranconi were ‘in the soup’ he gave the order to bail-out. Lanfranconi replied, asking whether Crieth might not have a go at saving the airplane. He had been all ready to pull his [ejection handle] but for some inexplicable reason had not. By this point Creith had shut down the engines and was getting ready to eject. But looking over the situation he reconsidered and was able to fire up again.”**

Larry Milberry goes on to describe how 18593, with controls that were barely working, was flown home and landed successfully at Bagotville. Of course, neither Ed nor Paddy was able to leave the cockpit of the damaged CF-100 until a ground crew had removed the heavily damaged canopy. But it was what was discovered when an attempt was made to remove the seats from the airplane that was most sobering. The seats wouldn't budge! The whole airplane lifted instead! The seat rails had been so badly mangled in the collision that neither Paddy Creith nor Ed Lanfranconi would have survived the attempt. Oh yes...there's one more item we did not mention. In the collision a fuel tank behind the cockpit had ruptured filling the area under the seats with jet fuel. If they had fired their seats...Happily both crews survived that day as the other crew had both safely ejected from the lead airplane. It is certainly a day that Commissionaire Ed Lanfranconi will never forget. It was the best suggestion he ever made.



Back in the Saddle Again!  
Comm. Ed Lanfranconi in the rear seat of a retired CF-100 at the Canadian Warplane Heritage Museum

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## Lanfranconi cont'd from page 7

Not all of Ed's flights were as hazardous as the "mid air" incident. Most were routine but a few were particularly interesting. One night, following a practice intercept mission with a giant USAF B-36 Bomber from Strategic Air Command, Ed asked for the bomber pilots name (as was mandatory.) It was none other than Colonel (later brigadier general) James Stewart, movie star and SAC pilot. It is a great memory for Ed.



**Avro Canada CF-100 'Canuck'**  
An All Canadian Success Story

Ed Lanfranconi was born in London England in 1937. Having survived the "Blitz" his family move emigrated to Montreal in 1950 where having graduated from high school in 1956 he joined the Royal Canadian Air Force. Trained as a navigator he was posted to 432 Squadron in 1958 on CF-100's.

After seven years in the RCAF Ed left the service and graduated from Laurentian University with a degree in Industrial Psychology. His subsequent career path was in marketing and sales in the medical and health and beauty industry. Following retirement he joined Hamilton Division in January 1997.

Married for 41 years Ed and his wife Karen have one son and a granddaughter. He is an amateur photographer in his spare time when not on duty at the Kitchener Taxation Office.

### **Credit Card Scams...They Just Never Stop!!!**

Consider the following situation and think for a moment how you would handle it. A friend of yours is relaxing in front of the TV when the phone rings. The caller is a smooth-talking character who says that he represents a bank or credit card company with whom your friend does business. He says that there is some form of irregularity which requires that your friend divulge information about his bank account or credit card number, all in aid of assisting in solving the situation. Without thinking your friend gives the caller the information requested and, following a few more pleasantries hangs up the phone. The next thing your friend knows his bank account has been raided or large-ticket items have been charged to his credit card number. He has been robbed, a victim of a telephone fraud or 'scam.'" Far fetched? Hardly! As you read this someone, somewhere is being 'scammed' in the very way we describe here.

The fact is that the 'telephone scam' is a very-much entrenched form of criminal activity in our society. The best form of protection against it to be prepared to counter it when it happens. We suggest the following. Create a plan-of-action, a "*what to do if we get a scam call*" plan. If you receive a phone call from someone you don't know who asks about personal information, inform them that you are going to hang-up and that you will be calling the bank or credit card company. **AND THEN DO IT!** Next.. file a police report and pass the information along to your family and friends. In addition, pre-brief your family members on what to do if they get such a call. Think of it as an emergency-drill, You could even practice it once or twice so that everyone is prepared. If you take these simple steps it will be unlikely that you will ever be taken advantage of by this type of sophisticated "crook." An ounce of prevention...

## **Health and Safety**

### **Healthy Diet Helps Beat Shiftwork Fatigue**

Staying awake and alert on the graveyard shift when the other 80 percent of the working population is in snoring slumber is no walk in the park.

Neither is trying to catch a full day's sleep later, when the rest of the world is up and going about its business - noisily at that.

To the one in five employees required to work night shifts, it won't come as any surprise that doing so causes fatigue. One study showed 83 percent of night shift workers experience on-the-job fatigue, compared to only four percent of day shift workers.

But it might surprise you to know just how much the saying "you are what you eat" comes into play for shift workers. Eating heavy, high fat or carbohydrate rich meals during the early morning hours, or munching on chips, cookies or candy, washed down with soda pop, will interfere with your ability to stay awake during your shift.

To help keep alert, try eating proteins such as a lean meat sandwich, cheese (lower fat, in small amounts) or perhaps some peanut butter during breaks. Eat smaller meals and snacks during the night shift because digestion slows at night.

Here are some other points you might want to chew over if you work the night shift:

Consider forming a soup club where your partner, if you have one, can take turns with you providing a healthy homemade soup to enjoy during a break.

Eating cereal, bagels or fruit once back at home can help put you in a sleep mode.

Coffee can help you stay alert on the job, but if you drink it within four hours of the end of a shift it can interfere with your body's need for sleep once at home and also rouse you to go to the bathroom.

Shiftwork is often blamed for hurting family harmony as people go their separate ways. Try to sit down with your family for at least one daily meal, whether it breakfast or dinner.

Few people find it easy to work the night shift, but observing a few nutrition "dos and don'ts" can make it easier to cope. Cutting out some bad eating habits can make a world of difference in keeping you alert – and most important, safe – on the job when even the roosters have yet to rise and shine.

## ~ Headquarters Organization ~

An organisation as large as Hamilton Division requires a number of people at the Headquarters level to undertake the wide variety of operational, logistical and administrative tasks that must be completed successfully to keep the division functioning. We thought that members might appreciate an overview of 'who-does-what' at Headquarters and a list of whom you should contact with regard to any particular issue. Please remember that most issues of concern should be handled first through your detachment commander or site supervisor.

### **Cdr. Fred Lee, OStJ, CD ~ Commandant & CEO**



... is charged with the responsibility for carrying out the policy of the Board including the organisation, discipline, general management and administration of the Division. As the Chief Executive Officer of the Hamilton Division, is responsible to the Board of Governors for the good management and general conduct of the Division and its member Commissionaires.

**Contact at 527-2775 Ext 24 or [ceo@on.aibn.com](mailto:ceo@on.aibn.com)**

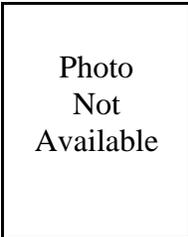
### **Capt. John Livingstone, CD ~ Director of Operations**



... the day-to-day operation of the Division, which includes contract administration, the establishment of Post Orders and ensuring their adherence, recruitment and training. In the absence of the CEO the Director of Operations normally assumes all the authority, duties and responsibilities of the CEO.

**Contact at 527-2775 Ext 25 or [dops@on.aibn.com](mailto:dops@on.aibn.com)**

### **CWO Tom Lee, CD ~ Manager of Operations**



... is by appointment, the senior Warrant Officer of the Division. Tenure of appointment is at the discretion of the CEO. Responsibilities include assignment and dispatch of Commissionaires to detachments, inspections and maintenance of standards of dress and discipline and Operations in the day-to-day duties.

**Contact at 527-2775 Ext 23 or [ops@on.aibn.com](mailto:ops@on.aibn.com)**

### **MWO Jim Farrauto, CD ~ Training Manager**



... charged with the responsibility to plan, coordinate and implement all training activities including record keeping of training completed. Additional responsibilities include assignment and dispatch of Commissionaires to detachments, inspections and maintenance of standards of dress and discipline and Operations in the day-to-day duties.

**Contact at 527-2775 Ext 22 or [trg@on.aibn.com](mailto:trg@on.aibn.com)**

**MWO Ken Brady, SBStJ, CD ~ Administration Manager**

...is charged with the responsibility to monitor and initiate all administrative requirements including personnel records, efficient operation of the HQ by supplying all day to day consumables. Additional responsibilities include the operation of the clothing stores.

**Contact at 527-2775 Ext 26 or [admo@bellnet.ca](mailto:admo@bellnet.ca)**



**Patricia Bachor ~ Finance Manager**

...is charged with the efficient operation of all Division financial matters including payroll, accounts payable (billing) and accounts receivable (invoicing.) NOTE! All inquiries involving matters relating to pay or deductions for payments for uniform items should be directed to finance manager.

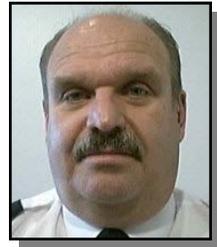
**Contact at 527-2775 Ext 27 or [fino@bellnet.ca](mailto:fino@bellnet.ca)**



**Sgt. Wally Trapler, PESM ~ Dispatcher**

... is the **first point contact** in Operations and is the individual responsible for the coordination of personnel requirements for all worksites.

**Contact at 527-2775 Ext 31 or [cccham@on.aibn.com](mailto:cccham@on.aibn.com)**



**Cpl. Rick Gallant, CD ~ Administration Clerk**

... is responsible for logging in and out all mail, maintaining the nominal roll, personnel files, site/client files, and administration of the Service Awards system. He is also responsible for the administration portion of the enrollment process.

**Contact at 527-2775 Ext 21 or [admo@bellnet.ca](mailto:admo@bellnet.ca)**



**Sgt. Bill McBride, SBStJ ~ Fingerprint Manager**

... manages the operation of **Commissionaires Fingerprinting Services** for clients, fingerprinting Commissionaires and new enrollees as part of enrollment process. Also in charge operation of Commissionaires Photo ID card equipment, creation of ID cards. Serves as volunteer editor of *Corpsrespondent*, Hamilton Division's newsletter.

**Contact at 523-4611, or [fingerprint@bellnet.ca](mailto:fingerprint@bellnet.ca)**



## Board of Governors

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Administration Clerk

**Cpl. Rick Gallant, CD**

Fingerprinting Manager

**Sgt. Bill McBride SBStJ**

## *The Corpsrespondent*

Is the Newsletter of

**The Commissionaires**

**Hamilton Division**

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Editor **Sgt. Bill McBride SBStJ**

## WELCOME ABOARD

Commissionaires – Hamilton is pleased to welcome the following new Commissionaires who have joined our ranks since the last newsletter:

**Terry Scourfield, Glenn Weeres, David Perry, Murray Krajaefski, Kwan Gwangbae, Thomas Raymond, Ron Kennedy, Jim Reggler, Jana Vermeulen, Robert Waddell, Paul Corfe**

## Extra Hours Available Sgt. Wally Trapler ~ Dispatcher

Commissionaires wanting to work extra hours on their days off should contact me so that I can place your name on the appropriate list. There are occasions when we can use some extra personnel to work extra hours.

If you are interested please call the dispatcher at 905 527-2775 Ext 31 or 1-800-241-9988

## Promotions

To MWO ~ **Ken Brady** ~ Headquarters (see page 2)

To Sergeant ~ **Mike Beardwood** ~ Mohawk College  
**Dawn Atkinson** ~ Mohawk College

To Corporal ~ **Sid Milani** ~ Brock University

## An Important Word about the Duty Phone

There seems to be a some confusion about the purpose of the duty phone that is in use after regular HQ business hours. The duty phone is intended for **real emergencies only!** If you will not be able to attend your shift or if there is an emergency at your worksite; that sort of thing is OK. However, problems with your pay, uniform, your need to find out some-one's telephone number **are not emergencies.** Routine administrative questions can not be solved by calling the duty emergency telephone number. Please respect the function of the duty phone and the person who carries it.