



COMMISSIONAIRES

TRUSTED · EVERYDAY · EVERYWHERE

The Corpsrespondent

~ Newsletter of Hamilton Division - Spring 2011~

Message from the Chairman ~ Maj. Robert Nuttall, CD



With the winter behind us for the most part and the grass now turning green we turn our thoughts to another season of regeneration and growth. Similarly the Division begins a new fiscal year starting April 1st. Your staff is working hard to finalize and present to the Board of Governors the audited annual financial results for the year ended March 31, 2011. We all expect record financial results when the 2010/11 audited financial statements are presented in June

On April 11, I had the opportunity to accompany the Commandant on three site visits – Home Hardware, Raytheon and Cambridge Bylaw. Two observations stand out as particularly impressive; first, the broad background, training, expertise, and professionalism of the Commissionaires at each of our sites. This showed clearly in their enthusiasm and close awareness and understanding of our client's requirements and processes. Second, the strong relationship and spirit of cooperation and teamwork was readily evident and demonstrated by our Commissionaires in working together in supporting and augmenting our client's staff. It is strong and long lasting relationships with our clients such as these that helps provide meaningful employment opportunities and work site stability for our commissionaires.

I am looking forward to the opportunity to visit each of our sites and speaking with you during the course of the year.

Staff continue to work diligently and have been very successful at retaining existing contracts/work sites and at pursuing new and better paying work. But, of course, their efforts are assisted immeasurably by the quality of our Commissionaires as well as the strong relationships between our Commissionaires and clients.

On behalf of the Board of Governors I congratulate you all on another strong year just past and the outlook for another strong year ahead.

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WO Keith Hodge

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MWO Ken Brady, SBStJ, CD

Fingerprinting & ID Manager

MWO Bill McBride, SBStJ

Finance Manager

Patricia Bachor

Administrative & Financial Assistant

Sgt. Heather Brady, CD

Editor's Corner ~ MWO Bill McBride

On the opposite page our CEO and Commandant, LCol. John Livingstone, Speaks about our one great constant...**change**. It will not, therefore, be inconsistent with the theme of his message that you will notice a change to *The Corpsrespondent*, that we have given it something of a 'face-lift.' The traditional font style for the newsletter has been the familiar **Times New Roman**. As new font styles have become available we have found the **Century Gothic** is easier to read especially for readers of more senior age. We hope that you like the change and will let us know what you think.

Another change that will take place this year is that you will be getting a new editor for your newsletter. Having produced 32 editions of *The Corpsrespondent*, prior to this one, it really is time for me to move aside and let someone else bring it to a higher level of quality. I may not get another opportunity to say this so I will do so now. It has been a great privilege for me to be the editor of your newsletter since the first edition ten years ago in June, 2001. Thank you for your many kind and encouraging comments over the years. It was an interesting and rewarding challenge.

The Corpsrespondent

Is the Newsletter of

Commissionaires - Hamilton

151 York Blvd., Suite 208

Hamilton ON L8R 3M2

Ph: 905 527-2775 Fax: 905 527-9948

Email.cccham@on.aibn.com

Editor ~ MWO Bill McBride SBStJ

Cammandant's Message ~ LCol. John Livingstone, CD

Change. It's always in the air. It's always at the top of our minds and it always brings a certain amount of apprehension and in some cases dread. But there is no reason to fear change and in fact we should embrace change that allows us to remain relevant and competitive. We've faced change within the Commissionaires both locally and nationally in our recent past and we've come through these changes stronger and with a renewed purpose and vision. We've reorganized offices, staffs and procedures and become more efficient.

We've changed our logo and redefined our Commissionaires brand over the past couple of years. We've made ourselves more visible and enhanced our position as the industry leader in security throughout Canada. This change is evident in our uniforms logos, our vehicle markings and our communications both internal and external.

We've seen changes brought on by the Private Security and Investigative Services Act (PSISA) and have modified our uniform and vehicle markings, training standards and licensing. These changes highlighted the professionalism of Commissionaires in the field and presented us as a competitive choice to prospective clients.

We're subject to the changes of weather, season and temperature and we gladly welcome the transition from winter to spring to summer and then fall. Change comes to our recreational pursuits, to our sports teams, to our musical tastes and to our leisure time activities and we welcome these changes.

We have the possibility of change in our elected officials and a renewed mandate for our governments at all levels. By the time fall arrives we will have had elections at all three levels of government and we all will have had the opportunity to vote for the changes we see that will benefit our society.

Change comes to our families, friends and neighbours. Marriages take place, babies are born, children start school and children graduate from school, families are brought together through these changes and become stronger to face the changes brought on by the departure of loved ones.

Change has allowed us to control and eliminate disease, unlock the secrets of nature, understand the intricacies of the human brain, explore our world and take the first few steps towards exploring beyond this world.

Change is the constant in our life that gives us the tools to adapt, to evolve, to survive and to flourish. Change gives us renewed energy and the will to move forward. Change allows us to appreciate our past and be confident of our future. Change is not to be feared but eagerly anticipated. Remember change throughout the years since 1925 has allowed Commissionaires to remain a vital organization providing service to our clients and our members. Change is what has made us **Trusted Everyday Everywhere.**

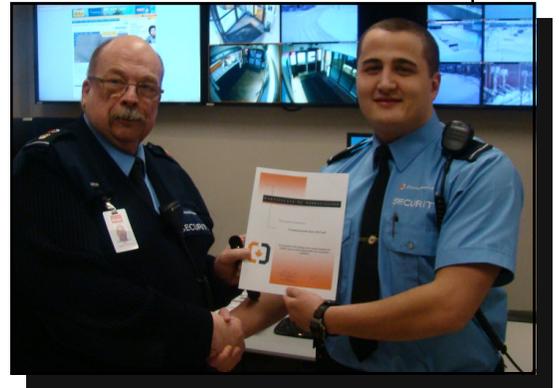
Commissionaires Receive Letters of Commendation



Sometimes there is passage of time between the taking place of an event and when we are able to report it. In this particular case the incident happened some months ago, January 18th to be exact at Brock University in St. Catharines.

A 22 year old male (non student) was playing a game of recreational basketball when he collapsed on the floor of the gym. A 911 call was placed and Campus Security responded to the incident.

Immediately Sgt Adam Hawman and Comm. Sean McGrath, who were close by, retrieved the A.E.D. defibrillator and quickly responded to the scene. Both Commissionaires assisted in the Medical Emergency Response and defibrillator application. Sgt. Hawman assisted in the application of C.P.R. on the young man. For their professionalism and determined efforts **Sgt Adam Hawman and Comm. Sean McGrath** are shown receiving **Letters of Commendation** from detachment Commander **WO Don McFarlane**



Last Post ~ Captain Bob Begin, CD

We are saddened to report the passing of **Captain Robert (Bob) Begin, CD**. Capt. Begin was, throughout his working life, a teacher and principal with the Wentworth School Board. Bob was the first principal at Highland Secondary School in Dundas. Since 1965 Bob had been active in Rotary, serving in many executive positions. He was also a founding member of Dundas Probus Club. He served for many years as an officer in the Royal Canadian Artillery prior to joining the Board of Governors of Hamilton Division. An active participant on the Commissionaires Board he co-authored (with Jack Evanoff) the **HISTORY OF THE HAMILTON DIVISION** in the publication, **Commissionaires ~ An Organization With a Proud History 1925~1998**.

Bob Begin was a friendly and courteous person with a great and welcoming smile. He is survived by his wife, Theresa, his sons and daughter, several grandchildren and great-grandchildren, not to mention the thousands of students and friends who came into contact with him over the years.

Last Post ~ LCol. Jack Evanoff, OStJ

When **LCol. Jack Evanoff**, retired from his position as Commandant and CEO of Hamilton Division in 2001 he left behind an enviable record of service to his country and to his community. His military service included years in the Royal Canadian Army Pay Corps, which he joined just after his 17th birthday, and later, the Argyll and Sutherland Highlanders of Canada (Princess Louise's). Following his retirement from Stelco Steel after 32 years of service, he joined Commissionaires - Hamilton Division and was soon appointed deputy-commandant under the then CEO, LCol. Hal Wilcox, CD. Appointed Commandant in 1997 Jack Evanoff was in command during one of the more bizarre events in our long history... the destruction of the Commissionaires Headquarters in the Imperial building on 29



March 1997. An explosion and fire* totally destroyed the Head office, and damaged many of our records and historical documents. It was through the dedicated efforts of Jack Evanoff and his incredible staff that Commissionaires were able to not only continue to function throughout the very difficult period but also to bring the division back through a complete recovery.

Jack Evanoff continued, in his retirement, to contribute to his community. He served as a member of the Commissionaires Board of Governors for a few years. At the same time Jack served two terms as Chairman of The Board of Directors of St. John Ambulance - Burlington Branch helping to establish it as a leading branch in the province. In 2004 he was invested as an Officer of the Venerable Order of St. John of Jerusalem (OStJ) by Lieutenant Governor John Bartlman. On a number of occasions he traveled to other parts of the world to participate in humanitarian work.

LCol. Jack Evanoff, OStJ passed away a few weeks ago following a long illness. Those of us who were privileged to know him remember a good, decent man who always did his best, who treated others with respect and kindness, who had a great sense of humour. He is, and will continue to be missed by all who knew him.

* For an in-depth story of the arson fire and explosion read **THE BIG BANG** In *The Corpsrespondent*, WINTER 2004.

LICENSE RENEWALS

Recently, we have experienced an increase in the number of Commissionaires who have allowed their license to expire prior to renewal. All Commissionaires are reminded that a valid license is a requirement in the province of Ontario and that it is every Commissionaire's responsibility to be in possession of a valid license **and** to renew their license prior to its' expiration date.

It is recommended that applications for renewal be submitted to the Ministry at least 12 weeks prior to expiration to ensure adequate time for the process of the new license. Once submitted, Commissionaires should follow up with the Ministry by phone throughout the processing period.

All licensed Commissionaires are again reminded that it is a violation of provincial law to work without a license. Violators and their employer are subject to severe legislated penalties.

Please be aware that those who allow their license to expire for any reason may be subject to disciplinary action which may include suspension, removal from the site and replacement by a licensed guard, reassignment to the "Spare Board" and/ or dismissal from employment.

We ask for your cooperation in ensuring compliance.

Dawn Atkinson to CWO



Dawn Atkinson, long time Detachment Commander at Mohawk College, has been promoted to Chief Warrant Officer, a senior rank rarely held. The Promotion acknowledges her fine record of service at her current assignment and comes with some very best wishes for her next one. Her husband, MCpl. Scott Atkinson, will soon be returning from active service in Afghanistan. Right away Dawn and Scott will relocate to Griffiss Air Force Base in Rome NY where Scott will take up his new duties as Chief Clerk in the Canadian Contingent's Base Orderly Room.

We extend to both Dawn and Scott our sincere best wishes in their new home and assignments.

Looking for an Exciting Hobby ~ With a Nautical Theme ???

HMCS Haida, Canada's most historic warship, is looking for volunteers to help with her shore-side operation. Located in a very pleasant tree-lined setting next to HMCS Star, Haida is a national heritage site visited by thousands of tourists annually. If you have a few hours to spare in the summer what better way to spend them than participating in the preservation of this wonderful national historic icon.

For more information visit the site at the foot of Catharine Street.

Receive Your Newsletter by email

As a way to reduce costs and save a tree we are requesting that those who have an email address that have not already sent it in to us to do so as soon as possible. The address will not be distributed to anyone and is secure with us. It will be used solely by the Corps as a means to send information such as newsletters and other information that would otherwise be delivered by Canada Post.

Please send your email address to Ken Brady at

admo@bellnet.ca

REMINDER ~ PSISA Security Guard Testing

Just a reminder for those who have yet to write the test..... we will cover the cost of the testing. The entire **\$60.00** testing fee will be reimbursed to you one year from the date you have successfully completed the test and renewed your licence.

As always, if you have any questions or you need more information please contact HQ staff for assistance.

2011 Census and National Household Survey

Statistics Canada Communications has asked Commissionaires if we would help promote the 2011 census. As this initiative represents the type of public service response that aligns with our values we have agreed to assist.

The official 2011 Census Day is 10 May 2011. Households should start to receive census information in the mail as early as 02 May 11.

Information about the census is now posted on the Hamilton Division web page @www.commissionaireshamilton.com.

The Statscan website link at http://census2011.gc.ca/ccr_r000-eng.htm also has information of interest on the census.

Statscan has also provided us with bookmarks that will be distributed to all Commissionaires. If you haven't received yours yet it will be in the mail to you shortly.

NOTICE OF JOB VACANCY

MWO Bill McBride our current Identification Services Manager has announced his intentions to retire effective 31 December 2011.

Accordingly, Headquarters is currently accepting applications for the position of **Identification Services Manager**. The successful candidate should have a background which includes the ability to take fingerprints, initiate the paperwork involved in processing pardons, CPIC's as well as duties involving the selection of articles, layout and distribution of *The Corpsrespondent* Newsletter.

A strong background in Sales and Marketing would also be a definite asset.

Applications will be received
Via email: cccham@on.aibn.com
Via fax: 905 527 9948

Via mail: 151 York Blvd, Suite 208
Hamilton Ontario
L8R 3M2

SPECIAL EVENTS OF PARTICULAR INTEREST TO COMMISSIONAIRES



2011 is turning out to be a year filled with lots of really exciting events geared to those who have an interest in military history. On the weekend of 18th and 19th of June the skies over Hamilton Airport will be filled with the throaty sounds of powerful piston-engined airplanes from WW2 as The **Canadian Warplane Heritage Museum** presents the **2011 Hamilton Air Show**.

Vintage airplanes like the rare, recently restored Westland Lysander (above) and the Boeing B-17 *Memphis Belle* (right) will join dozens of other fighters, bombers, trainers and transports in an exciting and enjoyable flying extravaganza .

Tickets are moderately priced and are available through the museum.



The Canadian International Military Tattoo

CONNECTING CANADIANS TO THEIR MILITARY THROUGH MUSIC

The Canadian International Military Tattoo is an annual event celebrating Canada's rich cultural heritage. The Tattoo performances, based on an ancient military tradition, are 2-1/2 hours long and feature a vast array of international military and civilian acts.

The Canadian International Military Tattoo honours the achievement of Canada's military tradition through music and performances that are both entertaining and educational. We are celebrating our 20th year in production by Welcoming Our Troops Home from the end of offensive/combat operations in Afghanistan as well as noting the 70th anniversary of the fall of Hong Kong—with an extraordinary line-up of performers at **TATTOO 2011** to be held at **Copps Coliseum** in Hamilton, Ontario, Canada on **June 25 at 7:30 p.m. and June 26 at 2:30 p.m.**

For information on discounted tickets call 905 523-1753