



COMMISSIONAIRES

TRUSTED · EVERYDAY · EVERYWHERE



The Corpsrespondent



~ Newsletter of Hamilton Division - Christmas 2010 ~



Commandant's Christmas Message Major John Livingstone, CD



It hardly seems possible that another year has slipped by; warm summer temperatures and gentle breezes replaced by bitter cold and howling winds; short sleeves, ball caps and running shoes replaced by winter coats, toques and boots. Labour Day and Thanksgiving are past and we look forward to spending time with our families throughout the festive holiday season and preparing for the new year.

The Commissionaire family is strong and growing – 20,000 across the country from sea to sea to sea. We have additions to our own families including our Commissionaire family and we are proud of our newest members. Sadly, we've lost friends, family and co-workers and even though gone they hold a special place in our hearts.

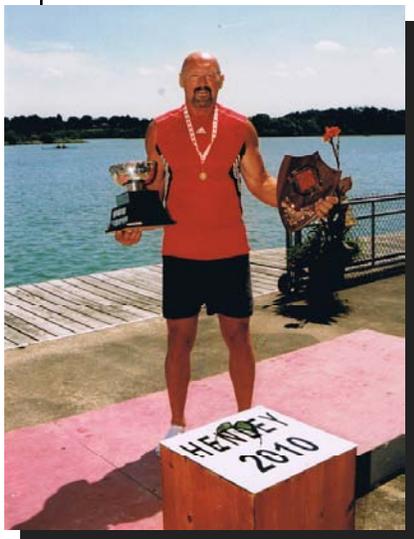
We've had another successful year here in the Hamilton Division and that success can only be attributed to one thing - the hard work and dedication of all our Commissionaires. Day in and day out and night in and night out I might add, Commissionaires stand ready to do their duty, to provide a safe and secure worksite and to do so in a professional manner that sets us apart and above the competition. Since our beginning in 1925 to today 85 years later we remain a vibrant and relevant organization; an organization that was formed in the aftermath of World War I and grew throughout the years and the wars and conflict that followed. In all these years our mandate has not changed; our mission has not changed. We remain steadfastly ready, willing and able to provide employment to our members and to be that link back into the workforce as our newest veterans return from Afghanistan.

During this festive season I wish all of our Commissionaires and their families the best and send my hopes for a happy and healthy new year to each and everyone. Thank you all for all your efforts and hard work and know that you are the reason we are successful; you are the reason for our sterling reputation and you are the reason we are Trusted Everyday Everywhere .



Commissionaire Profile

Bill Ingraham ~ Cambridge By-law



To state that Bill Ingraham is an accomplished athlete is to understate the fact. The real fact is that Commissionaire Bill Ingraham is by any reasonable standard, a great athlete and an inspiration to all people, especially those of pensionable age. He comes by his talent for rowing honestly. His father, the late Ronald Douglas Ingraham, was a “1920’era Maritime sculling champion.” Bill was late coming to the sport. He was 29 years old when he began rowing in Vancouver. Since then he has won many rowing championships all over North America and was inducted into the Cambridge Sports Hall of Fame in 1998.

At left Bill poses with trophies won at the 2010 Henley Regatta.

There is so much to tell about Bill’s career that we felt it was better left to a professional writer to tell you the story.

The Row Warrior

*Reprinted with the kind permission of Andy Hourahine
And The Cambridge Times ~ August 30th, 2010*

Local sports enthusiasts will remember the rower’s rise to the top of the podium at the World Rowing Masters in 1991. Ingraham, then 46, overcame personal and technical challenges to topple the world-class field for the gold medal – a performance that earned him the Tim Tarrow Athlete of the Year award.

In recent years, Ingraham maintained his connection to the water but had retired from active competition. That is, until last year when he heard that the world championships were returning to North American soil, and close to home in St. Catharines. The invitation to compete prodded his athletic spirit and awoke the sleeping competitive giant within him.

“The competitive spirit is not something you can just pick up and put down at will, it’s in your blood,” explained Ingraham, as he prepared for a training session recently. “I would kick myself if I didn’t take this chance again.”

The Masters’ champion will not be alone on the water as a world-class field is travelling from around the globe to take him on. At age 27, rowers move into the Masters’ rowing class and are divided up into age groups.



Once a competitor, always a competitor. Such is the case for local athlete and hall of famer, Bill Ingraham, who is once again answering the call of competition in his world championship rowing comeback this week.

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The wins have built stamina and confidence in Ingraham that he hopes will serve him well in St. Catharines where the World Rowing Masters will welcome 1,800 competitors representing the best age-class athletes the international programs have created.

Ingraham is philosophical about the possible outcome of his upcoming experience, a benefit of a long and successful rowing career.

“The stresses on the boat and the stresses on the rower are many and the result of one race doesn't define an athletic career,” he explained.

He added, with the grit and grin of a seasoned champion, “But who doesn't want to win at the world championships?”

Former national champions and Olympians alike continue to feed their passion for competition at events such as this and it fuels Ingraham's drive to push himself further.

Ingraham's preparation for the event began intensifying last November. Now age 65, he explained that the training ferocity doesn't change as an athlete ages.

“I thought when I reached 55, things would settle down and I could just enjoy rowing,” he laughed.

“Unfortunately, there are other competitors like me out there and they don't show any signs of slowing down.”

Spending the cold winter months indoors at the Cambridge Rowing Club, a facility he helped build, working for hours on the rowing trainer and lifting kilos of salty-worn plate weights helped to prepare him for the 2010 season.

Once spring set in, Ingraham hit the water in his single racing shell and began an impressive winning streak; taking the podium in six out of six appearances – most recently, taking gold at the U. S. Nationals in New Jersey, beating out the reigning champion with an exciting 16/100ths of a second victory.

*From **Cambridge Times** August 30th, 2010.*

Commissionaire Profile

Judy Goetz ~ Cambridge By-law

My name is Judy and I have an addiction...to running! It all started ten years ago when I saw an add about a Tim Hortons Series of running events. As I had just turned 40, and I was a smoker, I thought this would be my chance to get healthy and possibly kick that nasty



cigarette habit....(bad addiction). So off I went to sign up for the seven races in the series. To make a long story short....after attending all races, my points scored high enough to capture 1st place in my age division.....and thus started my new found addiction of running.

After searching out running programs and following a running schedule for about a year, I kicked the habit of smoking.....This being said, I went from an unhealthy addiction to a healthy addiction and have been smoke free for 9 years!

As time went by I found myself running constantly...in fact I could hardly wait to be done work and go for my run every evening. It was the year 2002 and I was getting hungry for another challenge, so I decided to train and enter my very first 'half marathon' (21kms) held in the town of Aurora and that followed with more 'half marathons' for about four more years.

And then this bug hit me hard....I needed yet another great challenge. So I began training for my very first 'full marathon' (42kms). This marathon was the 'Scotia Bank' run in Toronto. It was the most over whelming experience I had ever encountered. 15,000 runners all jammed together waiting for the starting gun to go off...I'll never forget that day, it was so special to me. And I knew I would one day do this run again. Then it happened.....2008 my love for running came to an abrupt halt as I was suffering from arthritis in my hip, which totally devastated me as I could barely walk sometimes let alone run.

Thanks to modern medicine and my doctor, I was on the road to recovery, and could hardly wait to resume running once again...though my doctor frowned upon it, he knew I wasn't going to give up this sport I love so much. So after a year without running and starting to feel strong again, I donned my runners and off I went for a trial run. Feeling fantastic, I continued to run being very cautious with every step so not to re-injure myself. 2010 was going to be a good year, when I decided I was strong enough to enter my first 'half marathon' in Burlington, after training hard for 1 year. I did well finishing the 21km race pain free with a time of 2:38.

(Cont'd on page 5)

Remembrance Week ~ 2010



Major John Livingstone, CEO and Don Clannon, Director of HR and administration are shown following the annual Service of Remembrance at the cenotaph in Hamilton on November 11. Representing Hamilton Division they have placed a wreath to honour the memory of the thousands of Canadian men and women gave their all in the name of peace and freedom.

Commissionaires have always been active participants in activities that happen in our communities during Remembrance week. We often take leading roles in the planning and observance of traditional ceremonies from Niagara Falls to the Kitchener-Waterloo area. Sadly our participation is rarely recorded so that photos of Commissionaires on parade are not available for publication in this newsletter. That in no way diminishes the great pride we have in our members for the great contribution to the annual week of remembrance.

(Judy Goetz ~ Cont'd from page 4)

So I decided to keep running hard and registered for the same Scotia Bank 'full marathon' that I did exactly 5 years ago. And as it happened, I finished that run better than I did 5 years ago as I took 33 minutes off my time! How thrilled I was to accomplish that. I wanted to do just one more race to end this year with, so I chose the 'Hamilton half' Road to Hope marathon. It was a beautiful sunny day and I finished this 'half' with a time of 2:24 taking 14 minutes off from my last 'half marathon'. So that goes to show you there can be improvement with age, as long as you persevere, have a strong heart and never give up on something you believe in and love to do. And it helps when you have the best support system in the world....and mine are my sister and husband. All of my runs are done with my sister, and its my husband who makes sure I get to these runs on time and puts up with my whining afterwards! Judy's husband is Cpl. John Goetz, also of Cambridge By-law.

Fingerprinting Office Welcomes Client Number **10,000**

Since opening its doors to its first customer on April 1st 2000 the fingerprinting office has provided service to a wide variety of clients. It has been an interesting and rewarding experience for the manager, MWO Bill McBride who recently welcomed his **10,000th** client. His office also provides CPIC and pardons services as well as producing ID cards for Commissionaires. He estimates that he has taken in excess of 15,000 fingerprint sets including about 1,000 Commissionaires. Now if he had a dollar for every finger.....

COMMISSIONAIRES AND DND JOIN FORCES TO SUPPORT INJURED VETERANS

The Department of National Defence (DND), Canadian Forces (CF) and Commissionaires signed the *Return to Work (RTW)* Memorandum of Understanding (MOU) on 1 November 2010 at a ceremony held in Ottawa. This agreement formalizes our partnership aimed at providing rewarding employment opportunities to CF members and modern veterans injured during their military service.

In a statement, the Honourable Peter MacKay, Minister of National Defence, said, *"This is an excellent opportunity for our CF members. This new initiative will provide our men and women in uniform recovering from injuries another avenue to ensure a smooth transition back to active military service or civilian life."*

ABOUT THE RTW PROGRAM

The Return to Work program assists the recovery of CF members injured as a result of their military service. As part of the agreement, Commissionaires will provide meaningful and rewarding employment opportunities to recovering military members tailored to their individual situations. This program will lead to one of two results: reintegration of the injured back into the Canadian Forces, or successful transition to a post-CF career.

In an innovative step, the program is also extended to the spouses of deceased CF members of both the regular and reserve forces.

Jim Britton
Commissionaires Ottawa

WHY COMMISSIONAIRES?

Commissionaires' longstanding association with the CF and our mandate to provide meaningful employment for veterans make this program a perfect fit. We recognize and respect the distinctive talents of our veterans and are proud to welcome more than 1,200 CF members annually to our organization as they transition to their post-military lives.

"Commissionaires is uniquely positioned to help injured and non-injured military members and modern veterans get back on their feet," said Paul Guindon, Principal of Commissionaires. *"Our mandate is to provide meaningful and rewarding employment opportunities to veterans within a nurturing, supportive environment; a mandate that is as relevant today as it ever has been."*

CHECK OUT VIDEO INTERVIEW at
www.commissionaires.ca/dndmoubroll



WORDS FROM OUR COMMISSIONAIRE VETERANS

"I dedicated 27 years to the Canadian Forces and now I'm starting on my second career," says Scott Morrison, NB PEI commissioner. "Despite my spinal injury, I'm still young and have plenty to offer. Commissionaires found a job for me that's very similar to what I was doing in the military. I'm surrounded by people who understand where I'm from and what I've been through."

"I devoted 16 years to the Canadian Forces—I served my country and I went on missions in other countries," said Scott Chapman, South Saskatchewan commissioner. "It means a lot to me that my experience and expertise were welcomed and valued by Commissionaires. They believe in me."

"I have been trained and gained experience in so many different areas during my 13 years of military service, and I'm still in my 30s!" said Jason Sample, Victoria, The Islands and Yukon commissioner. "It's good to know there's a company that values what I've been through and what I have to offer. Commissionaires is like an extended member of the military family. They understand what being a veteran is all about."

www.commissionaires.ca

Share your feedback by emailing commis@commissionaires.ca and please include your division name.

Front row (L-R): Rear Admiral Andrew Smith, Chief Military Personnel, and Paul Guindon, Principal of Commissionaires

Back row (L-R): Rainer Haussner, Jim Britton, Lise Gallant, Colleen Capstick, Dan Berthiaume (veterans' commissionaires)

Photo by Master Corporal Roy McOlellan, National Defence Department

WHAT'S NEW?

The signing of the DND RTW MOU is very important in that it formalizes what we have been doing all along. The major difference is that now there is a synchronized process in place, facilitated by the Department of National Defence, the Canadian Forces and Commissionaires. This will result in more CF members learning about, and benefiting from, this opportunity.

MEDIA ATTENTION

The roll-out of the DND RTW MOU received positive print, radio, television and web media attention across the country. To achieve this coverage, Commissionaires, with input from DND, prepared regional news releases that were distributed from all 17 divisions, and then connected with local and regional media from coast to coast. The effort involved every division and over 60 commissionaires and staff.

It is extremely rewarding for our organization to know that our key role in the RTW program will bring comfort to the brave men and women who have served Canada at home and in far-off places like Afghanistan, along with those yet to serve. They can count on Commissionaires being there to provide support through rewarding employment for the injured and the non-injured alike.

VETERAN COMMISSIONAIRES

We are proud to have amongst us many former members of the CF and RCMP. In support of the launch of the RTW program, we'd like

to offer our sincere thanks to the 19 commissioner members who represented Commissionaires to the media and our fellow Canadians:

*Nicholas Ryan, Newfoundland & Labrador
Terry Collins, Nova Scotia
Scott Morrison, New Brunswick & PEI
Gilles Arcand, Québec City
André Thibault, Montréal
Jim Britton, Ottawa
Derek Edstrom, Ottawa
Gary Hayes, Kingston
Stan Rushton, Great Lakes
Keith Hodge, Hamilton
Ian Carey, Windsor
David Serduk, Manitoba
Quenton Robins, North Saskatchewan
Randall Schick, South Saskatchewan
Scott Chapman, South Saskatchewan
Wayne Hill, Northern Alberta
Darrell Campbell, Southern Alberta
Roger Harber, British Columbia
Jason Sample, Victoria*

COMMISSIONAIRES' UNIQUENESS

Many of our commissionaires today are veterans of the CF or RCMP, and many are not. It is this distinctive blend of veteran and non-veteran, youthful energy and seasoned judgment from all walks of life that helps set Commissionaires apart as leaders in our industry.

PROGRESSIVE FUTURE

Commissionaires is an organization of strength, committed to both its people and its clients. The shared experience and talents of our commissionaires ensure our relentless pursuit of providing superior and innovative security services to each and every one of our clients—a winning combination for us and those we serve.



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~ Headquarters Organization ~

The Headquarters staff undertakes a wide variety of operational, logistical and administrative tasks that must be completed successfully to keep the division functioning. Below is an overview of 'who-does-what' at Headquarters and how to contact them. Please remember to follow the chain of command and first contact your Detachment Commander, site supervisor or Dispatch .

Major John Livingstone, CD ~ Commandant & CEO



The CEO has overall responsibility for the development, formulation and presentation to the Board of Directors of the Strategic Direction and Plan to achieve the Vision and Mission of the Canadian Corps of Commissionaires (Hamilton) and the direction, execution and implementation of the Board approved Strategic direction and Plan within the framework of the Division Policies and Procedures.

Contact at 905 527 2775 Ext 25 or ceo@on.aibn.com

Don Clannon, - Director, Human Resources & Administration



The DHR & Administration is responsible for the day to day operation of the Division as well as the full range of human resources program delivery. This includes staffing, labour relations, employee relations, organization and classification, training & development, occupational health & safety, employment equity and implementation of policies and procedures related to human resources.

Contact at 905 527 2775 Ext 28 or hrmgr@bellnet.ca

Capt. Tom Lee, CD ~ Director of Operations



The Director of Operations is responsible for the control and maintenance of our client base. This includes contract administration, the establishment of Post Orders and ensuring their adherence, assignment and dispatch of Commissionaires to detachments, inspections and maintenance of standards of dress and discipline.

Tom is also responsible as Account Manager for all accounts in the Hamilton area.

Contact at 527-2775 Ext 23 or dops@on.aibn.com

CWO Jim Farrauto, CD ~ Operations Dispatcher



The Operations Dispatcher is the first point of contact in the operations and is the individual responsible for the coordination and assignment of personnel requirements for all worksites including short term contracts and maintaining records of all aspects of this function. This function is performed in cooperation with the Account Managers.

Contact at 905-527-2775 Ext 31 or dispatcher@bellnet.ca

MWO Ken Brady, SBStJ, CD ~ Administration Manager



The Administration Manager is responsible to initiate, monitor and record all administrative requirements including all personnel, training and testing records as well as responsibility for equipment, supplying day to day consumables, the operation of the clothing stores, administration of the Divisions vehicles and be capable of performing ID services, recruitment, participate in the Joint Health and Safety committee process when required and be the Management Representative responsible for audits including ISO and Workwell.

Contact at 905- 527-2775 Ext 26 or admo@bellnet.ca

Patricia Bachor~ Accounting Manager



The Accounting Manager is responsible for all the financial aspects of Commissionaires (Hamilton). Duties include but are not limited to processing payroll, processing accounts receivables and accounts payable, producing and maintaining reports, supervision and training of our Financial Assistant and any general duties that may be required from time to time.

Contact at 905-527-2775 Ext 27 or fino@bellnet.ca

MWO Bill McBride, SBStJ ~

Fingerprinting and ID Services Manager



The Fingerprinting and ID Services Manager is responsible for all aspects of the day to day operation of Commissionaires Fingerprinting Services including pardons, and all other ID services as well as maintenance of records (financial and otherwise), promotion and advertising of the businesses and products we provide and contact with outside agencies. Bill is also the editor of the *Corpsrespondent* Newsletter.

Contact at 905-527-2775 Ext 30, or fingerprint@bellnet.ca

WO Keith Hodge - Account Manager



The Account Manager is responsible for all aspects of the day to day operation of client accounts. Duties include but are not limited to regular contact with client contacts and retention of contracts, as well as working closely with the Director of Operations and other staff on issues relating to staffing levels, health and safety, investigations pertaining to accidents and workplace misconduct, assignment and dispatch of Commissionaires to detachments and assisting with facilitation of the CSGC and testing. Instructor and training sessions in a classroom setting is also an essential part of the job.

Keith is responsible for all accounts in Burlington, Halton and the Niagara Peninsula as well as CCIW & RCMP. Contact at 905-527-2775 Ext 22 or acct1@bellnet.ca

WO Larry Will, SBSStJ, CD , – Account Manager



The Account Manager is responsible for all aspects of the day to day operation of client accounts. Duties include but are not limited to regular contact with client contacts and retention of contracts, as well as working closely with the Director of Operations and other staff on issues relating to staffing levels, health and safety, investigations pertaining to accidents and workplace misconduct, assignment and dispatch of Commissionaires to detachments and assisting with facilitation of the CSGC and testing. Instructor and training sessions in a classroom setting is also an essential part of the job.

Larry is responsible for all accounts in Kitchener/Waterloo, Cambridge, Guelph, Brantford as well as Redeemer College. Contact at 905-527-2775 Ext 24 or acct3@bellnet.ca

Sgt. Heather Brady, CD - Administrative & Financial Assistant



The Administrative and Financial Assistant is the initial point of contact for the public with the Commissionaires (Hamilton). Duties include recruitment, record keeping and a working knowledge of the duties and responsibilities of the Administration Manager and the Finance Manager.

Contact at 905- 527- 2775 Ext 21 or cccham@on.aibn.com

Comm. Jim Wilkins, Weekend On-call Duty Dispatcher

The weekend on call duty dispatcher is responsible to respond to all calls that are received during the weekend hours when the HQ is closed. Calls received should be of an urgent nature and for issues that need immediate assistance. **Contact @ 905 978 3371**

REFER A FRIEND FOR A JOB AND RECEIVE \$50

Today there are over 19,000 commissionaires across the country. Our division employs more than 350 members which encompasses the geographic area from Kitchener/Waterloo around the Golden Horseshoe and down the Niagara Peninsula.

Our solid reputation built on reliability, professionalism and trust has resulted in securing and maintaining contracts with clients since 1937. Clients and prospects are attracted to the way we fulfill our commitments, to the way we perform our duties and our history.

If you have a friend or relative who would like to work with us at Commissionaires, we are actively recruiting for security positions. Simply refer them to us and you could receive \$50 for your referral.

All applicants must have the physical fit, able to complete 8 -12 hour shifts, a valid security license, a valid Emergency 1st Aid certificate, a reliable means of transportation, have a clear criminal record and be bondable. Canadian Military, Allied Forces, RCMP and municipal police experience is an asset.

The process is easy. Complete the employee referral form (attached) and ensure that your friend attaches it to their resume/application. **To ensure you receive your \$50, all resumes submitted under the referral program must have a referral slip attached to it and each applicant must successfully complete the 3 month probationary period and complete the CSGC.** If you chose to email the resume please include all pertinent details requested in the cover of the email.

EMPLOYEE REFERRAL FORM

This form must be completed to qualify for the incentive program.

Please ensure all details are complete before sending in your resume.

Commissionaires Employee Name & Phone # _____

Corps Number _____

Name of Referral _____

Date _____

Submit resumes to Heather Brady

Email: cccham@on.aibn.com

Mail to: 151 York Blvd, Suite 208

Hamilton, ON L8R 3M2

Health & Safety - Safety Group Program
Major John Livingstone, CD ~ Commandant & CEO

This year Corps Headquarters Staff participated in a Workplace Safety and Insurance Board Safety Group program.

The WSIB Safety Group program is designed to recognize businesses that make the prevention of workplace injuries and illnesses a daily habit by building it into their management systems. It is based on the premise that a well integrated workplace health and safety program is good for business.

Firms volunteer to join a safety group with a collective purpose: to learn from each others experience in implementing injury and illness prevention programs. The WSIB supports each safety group by providing information, facilitation and links to resources primarily through its Prevention and Operations Divisions and the Health and Safety Associations.

The safety group program requires each member firm to select five (5) Safety Group Elements. An element is one area of health and safety achievement. The requirement is to meet or exceed the minimum requirements by incorporating best practices and improving workplace safety culture.

The five elements chosen for this are:

- *H&S Policy
- *Incident Investigation
- *Return to Work Self Assessment
- *Joint Health and Safety Committee
- *First Aid

Each element is broken down into the basic requirements in order to complete each of the five (5) steps to managing health and safety. The five steps are:

- *Write a Standard
- *Communicate
- *Train
- *Evaluate
- *Acknowledge Success and Make Improvements

I want to take this opportunity to congratulate Director Human Resources, Don Clannon & Administration Manager, Ken Brady for their participation in the Safety Group Program for 2010 and all those at each site that participated in the completion of each element/step. Going forward, one of our goals now is to ensure we can maintain and/or improve on each of the five elements chosen this year.

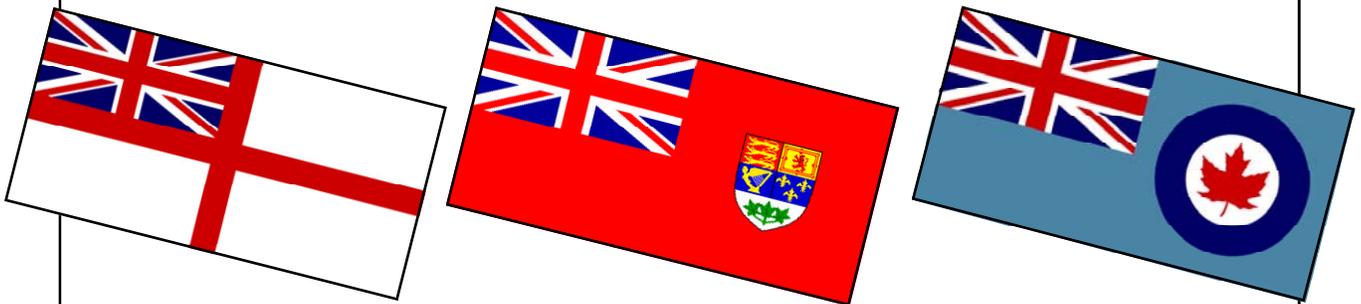
We have also enrolled in the Program for 2011 and look forward to continuing to improve our workplace Health & Safety.

Stay safe.

Our Historic Military Flags ~ Why are They So Placed?

MWO Bill McBride, SBStJ ~ Editor

Have you ever wondered why flags, when properly placed, are in a particular order or, if in fact, a group of flags on display are actually presented in proper fashion? It is a good question and especially appropriate when it involves national and military flags. The three service flags displayed on the Cenotaphs all over Canada are a great example of how it is done correctly. To begin with flag protocol dictates that flags have seniority...a flag "pecking-order" if you will. A national flag always takes precedence over provincial or state flags. Provincial



flags are displayed according to the year of entry into confederation. Flags with the greatest precedence are placed on the left, those with the least on the right. In an Ontario Provincial court room, for example, the Canadian flag is placed to the left side as seen by the audience (judge's right) and the Province of Ontario Flag on the right (judge's left.) If there are three flags on display the senior flag, ei Canadian, is placed in the middle. To the extent that it is possible to do so, military flags and regimental colours should be paraded and displayed separately from provincial or civic flags.

So what's the story about the three military service flags pictured here...the flags that hang from every cenotaph in Canada? Well, as there are three flags, the senior one is in the middle. It is, of course, the **Canadian Red Ensign**. It served as our nation's flag from WW2 until the introduction of our Maple Leaf Flag in 1965. It represented not only Canada as a nation but also the **Canadian Army** (there was no specific Canadian Army flag) during WW2.

On the left the **Royal Canadian Navy**, as the Senior Service, was represented by the White Battle Ensign. Incidentally, this most famous of all military flags does not, as has been commonly believed, represent the Royal Navy or the Admiralty, but rather the fact the ship flying it is commanded by an officer holding HM's commission in Britain or any commonwealth country. It is a very old flag dating back at least to the days of fighting sailing ships.

And on the right, my personal favourite, the flag of the **Royal Canadian Air Force**. The only service to have its own flag the RCAF ensign was first flown with the distinctive maple leaf just prior to WW2 and continued in service until unification. It is now the official flag of

Commissionaire Profile ~ Barbara Ledwon SSStJ, CD



Commissionaires Barb Ledwon believes “hard work never hurt anyone”. From a very young age Barb has kept busy working at more than one job at the same time and volunteering whenever and wherever she could.

Barb, working in our Niagara region is trained and qualified at many sites in that region but also fills in whenever required in the Hamilton region of our division. Barb enjoys being on the spare board which she has done for a number of years. Barb says “a change is better than a rest”. She loves her job and enjoys the people she works with and for. In addition, many of us know her as an Instructor Trainer with St. John Ambulance for 15 plus years. She has certified many of us in Emergency 1st Aid, CPR & AED. Barb also is an active member of our Joint Health & Safety Committee.

As a volunteer Barb began her volunteer career with Children’s Special Service Mission (starting at age 13 as a leader). While living in Kitchener she volunteered as a Probation Officer and was also on the Board of Directors and worked with The Justice Initiative which assisted families affected by sexual abuse issues.

Now living in Niagara, Barb currently volunteers with C.A.R.E.S.(Past Unit Director and at present Treasurer and Spotter), P.P.C.L.I. (Treasurer), B.C.V.A.(past Secretary), Army Cadets (Admin Officer). St. John Ambulance.

Barb has used her first aid skills in many cases but as the WO at Ridley College she went above and beyond the call of duty when a young student was beaten up and had to be transported to the hospital for further care. Another time that sticks in her mind was when she did CPR on a two year-old girl on a back road in the back of a Nissan.

Barb is married and has two daughters and if she didn’t already have enough to do she also helped raise a third girl from another family for about four years until her birth Mother was able to resume parenting.

In the top photo Comm. Ledwon is on duty at SITEL At right 2nd Lieutenant Barbara Ledwon in her CF uniform. She serves as an admin. Officer with the Army Cadets. She has recently been awarded the Canadian Forces decoration (CD) for twelve years of service.



BOARD OF GOVERNORS

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Past Chairman and Secretary

LCol. P.P. Garrick, CD

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LCol. M.D. McKay, CD, AdeC

Maj. J.W. Richmond, CD

Cdr. R.J. Williamson, CD

HEADQUARTERS STAFF

Commandant & CEO

Maj. John Livingstone, CD

Director HR and Administration

Don Clannon

Director of Operations

Capt. Tom Lee, CD

Dispatcher

CWO Jim Farrauto, CD

Account Managers

WO Keith Hodge

WO Larry Will, SBStJ, CD

Administration Manager

MWO Ken Brady, SBStJ, CD

Fingerprinting & ID Manager

MWO Bill McBride, SBStJ

Finance Manager

Patricia Bachor

Administrative & Financial Assistant

Sgt. Heather Brady, CD

Security Guard Testing and Licence Renewal

All licensed Commissionaires are reminded that, in order to renew your security licence, you must successfully complete the ministry test.

Call 1-866-248-2555 to book a test.

You are strongly encouraged to write the test as soon as possible and to renew your licence at least 30 days in advance of your expiry date.

If you do not complete the test and renew your licence before the expiry date you will be treated as a new applicant, and as such you will be required to successfully complete the basic training and testing requirements before being eligible to apply for a licence.

For further information regarding licence renewals, please contact the Private Security and Investigative Services Branch **1-866-767-7454** or visit the website at:

www.ontario.ca/private-security

Receive Your Newsletter by email

As a way to reduce costs and save a tree we are requesting that those who have an email address that have not already sent it in to us to do so as soon as possible. The address will not be distributed to anyone and is secure with us. It will be used solely by the Corps as a means to send information such as newsletters and other information that would otherwise be delivered by Canada Post.

Please send your email address to ken Brady @ admo@bellnet.ca.

The Corpsrespondent

Is the Newsletter of

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Cdr. Bob Williamson, 17 yrs



Maj. John Livingstone, CDSM



LCol. Paul Garrick, 17 yrs

Commissionaires Receive Long Service Awards

On Thursday, December 2nd, seven members of Commissionaires Hamilton were recognized for their long service at a dinner held in their honour at the Waterfront Centre in Hamilton. **Major John Livingstone, CEO** was awarded the **Commissionaires Distinguished Service Medal** for outstanding service to Commissionaires Five Commissionaires, all pictured here, received the **Commissionaires Long Service Medal (CLSM)** for 12 Years of service. The awards were presented by **Major Bob Nuttall, CD**, Chairman of the Board of Governors.



Clockwise from top, Comm's **Barb Cote**, **Stuart Cox**, **Dave Smith, CD**, **Dave Jeffrey, CD** and **Cpl. Jim Patterson, CD** receive their Long Service Medals from **Major Bob Nuttall, CD**

