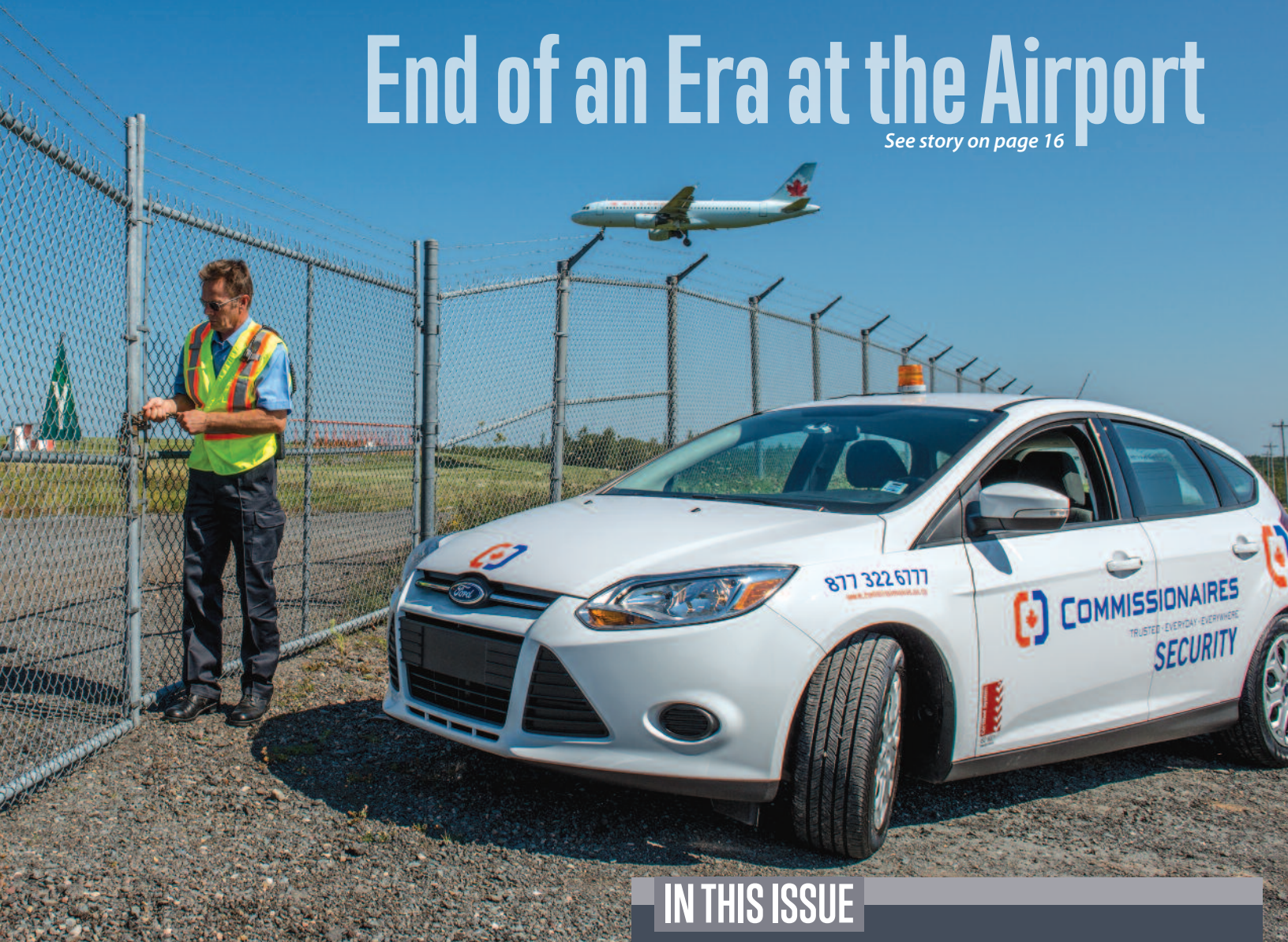


Corps Rapport

2016 A Year of Change

End of an Era at the Airport

See story on page 16



COMMISSIONAIRES NOVA SCOTIA – ISSUE #28 (2017)

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2016

A YEAR OF CHANGE

For Commissionaires Nova Scotia (CNS), I believe an appropriate title for 2016 is "A Year of Change". Many major transitions began in 2016 that will continue through 2017 and beyond. Some have required significant adjustments, but they are all positive changes that will contribute to our strategic vision for CNS.

In June, we welcomed Cdr Richard Oland, CD, B. Comm (Ret'd) as new CNS Board Chair. With incredibly deep ties to CNS as the fourth member of the Oland family to serve as Board Chair, we are grateful to have his knowledge and leadership at the helm.

In September, we hosted the Grand Opening of our new Northern District Office. The new location features upgraded training capabilities, enhanced identification services, along with a wide range of security services. As a result of the move, we are in a much better position to serve our clients, our commissionaires, and the public as we improve business and visibility in the Northern District.

This past Fall I joined over 60 Nova Scotia business executives to sign a groundbreaking health and safety charter committing to make Nova Scotia the safest place to work and live in Canada. The safety culture within CNS is a top priority, especially in our industry. In May, our very own Safety Manager, Joe LeBlanc, was recognized at the 2016 Mainstay Excellence in Workplace Safety Awards Celebration.

**NS Health and
Safety Charter**

One of our largest projects underway is the construction of a new CNS Headquarters building. The new facility will be located in Bedford Commons and will be large enough to house all HRM HQ staff and functions. It will feature a large training centre, uniform and supplies store, space for expansion, and will be better suited to our growing needs, all while reducing overhead expenses. Having all staff in one building will significantly improve our efficiency and create better access and support for our commissionaires and clients. The projected timeline for completion and occupancy is late-Summer 2017.



New CNS HQ Conceptual Drawing

To foster a "One Team" business approach, CNS removed the historic ranking system, including the identifying shoulder flashes on the Commissionaires uniform. The only differentiator in shoulder flashes now is "Supervisor". This was done to foster a more collegial environment between employees and to reinforce CNS as a private, not-for-profit company as opposed to a government agency or branch of the military.

We have successfully maintained and grown contracts such as DND and Halifax Regional Police, as well as placed bids on other important contracts. Sadly, in July, we were informed by the Halifax International Airport Authority that after 56 years of service, CNS was not the successful bidder on their request for proposals. Commissionaires' duties ended on December 31, 2016. This has had a significant impact on our employees at this site and we understand the difficulty of this transition period. CNS has been faced with tests and tribulations, but yet, commissionaires have remained steadfast in their commitment to provide optimal security services; they are to be commended.

Technology advancements are another area of great transition for us this year and in moving forward. To name a few, we are introducing new software that will assist us operationally, and we are offering a new Unmanned Aerial Systems (UAS) service line (also known as drone operations).

Commissionaires bring experience, skill and professionalism to the security industry. This was recognized in the Forbes' list of Canada's Best Employers of 2016. Commissionaires was ranked among the top employers in Canada – well ahead of our competitors. What an accomplishment we all can be extremely proud of!



Without the great efforts of all our commissionaires, HQ staff, and Board Governors, none of this would be possible. I congratulate the many commissionaires who have received awards in this issue of *Corps Rapport*. As we continue to build this company and refine performance measures to meet our objectives, I implore all commissionaires to maintain an environment that everyone is proud of and can enjoy. We look forward to the year ahead and anxiously await our centralized HQ to better meet the needs of our employees and clients. This will play an important part of carrying CNS strongly into the future.

Commodore Bruce W. Belliveau, CD (Ret'd)
Chief Executive Officer, CNS



IT'S TIME TO HIRE A VETERAN.

According to a national survey, the number of Canadians who believe the private sector has the highest obligation to help veterans find jobs, more than doubled from 5% in 2015 to 12% in 2016.

REMEMBER WE ALL
NEED TO DO MORE
FOR OUR VETERANS.

Commissionaires.ns.ca

5% 12%

2015

2016

THE VETERAN ADVANTAGE



COMMISSIONAIRES IS CANADA'S LARGEST PRIVATE SECTOR EMPLOYER OF VETERANS.

We've been hiring veterans since 1925. Why not put their leadership, experience and training gained through military service to work for your business?

 **COMMISSIONAIRES®**

SERVING NOVA SCOTIA WITH OFFICES IN: HALIFAX • TRURO • KENTVILLE • SYDNEY

COMMISSIONAIRES' NEW HIGH FLYER Unmanned Aerial Systems (UAS) Services



Commissionaires continues to be the industry leader in security standards and technology in Nova Scotia. This year we introduced our Unmanned Aerial Systems (UAS) services – also known as drone services – an exciting new service designed to meet a wide variety of safety and security needs.

CNS offers an affordable solution for enhanced threat risk assessment, infrastructure inspection and maintenance, construction and real estate aerals, survey and land mapping, special events and mobile patrol or monitoring and surveillance, which can reduce safety risks and physical challenges while saving time and costs.

CNS is fully compliant with Transport Canada's regulations. We are proud to employ certified operators (Special Flight Operations Certificate) and have comprehensive liability insurance. When hiring a UAS operator these factors are incredibly important, as many operators out there do not have these criteria, which puts both parties at risk for legal and financial liabilities in the event of an incident. Hire CNS for prompt and safe service you can trust!

To find out more, contact 902 480 2131 or sales@commissionaires.ns.ca.



Meet the first commissionaire to obtain his Special Flight Operations Certificate, Dale Newhouse, UAS Operator (Transport Canada Approved). Here Dale is promoting Commissionaires' UAS services at the Cape Breton Partnership Oceans & Offshore Supplier Readiness Conference in February 2016.

CEO Commendations

A Testament to His Care and Dedication...

Phil Elliott received a CEO Commendation for his professional and caring response to a serious medical emergency while on duty at Dalhousie University. Mr. Elliott's actions were noted by students and staff from the Ancillary Services Department at Dalhousie, including Facilities Manager, Mateo Yorke, and Resident Assistant.

Mr. Elliott was described as *"most helpful, comforting and professional through a very difficult situation on campus."*



L-R: Bruce Belliveau, CEO, CNS; Phil Elliott; Mateo Yorke, Facilities Manager, Dalhousie University

Inspiring an Exceptional Public Image...

Brian Graves was awarded a CEO Commendation in recognition of his dedication and commitment to excellence as CNS Site Supervisor at Government House. This site remains one of the single most important parts of our provincial and natural history. Thanks to Mr. Graves' leadership, the team at Government House has represented CNS with professionalism and respect, having hosted three Royal Tours/Visits, five Vice-Regal Visits and more than a thousand other events over the past five years.

"His attention to detail, courteous demeanour and professionalism have ensured that the cadre of commissionaires on duty at Government House are efficient, effective and present a good public face to visitors," indicates Dr. Christopher McCreery, Private Secretary and Executive Director, Government House. *"Graves is an exemplary member of the household worthy of recognition."*



L-R: Bruce Belliveau, CEO, CNS; Brian Graves; Dr. Christopher McCreery, Private Secretary and Executive Director, Government House; James Taylor, Regional Manager, CNS



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Commissionaires NS Employees and the **Canadian Forces Community**, have access to preferred rates and personalized service on home and auto insurance through A.P. Reid Insurance Stores. Take advantage of your exclusive group benefit - **get a quote today.**

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A.P. REID
INSURANCE STORES

CEO Commendations *continued*



L-R: Amanda Connors; Bruce Belliveau, CEO, CNS

Coordinating with Police and Setting High Standards...

Having a keen understanding of the importance of mobile security, Amanda Connors has been recognized with a CEO Commendation. An ongoing investigation of theft at a crown corporation site, which included police and on-site security, had not resulted in any leads. Showing both ingenuity and flexibility in her duties, Ms. Connors arrived at the site and collected key information while protecting valuable assets. Coordinating with Halifax Regional Police led to a successful completion of the case. On a different occasion, while on Mobile Patrol, Ms. Connors was able to adhere to a standard of excellence and witness details leading to a DUI arrest. These demonstrations are instrumental in setting a high standard for the entire CNS brand, and protecting the assets and people of our client sites.

24 Years of Reliability and Commitment...

Thomas Hogan received a CEO Commendation for 24 years of impressive, loyal service to the CNS Team at the Halifax Stanfield International Airport. In addition to sharing his workplace knowledge and experience with his co-workers, exemplary attendance and dedication is Mr. Hogan's way of life.



L-R: Thomas Hogan; Bruce Belliveau, CEO, CNS

Commissionaires Long Service Awards



L-R Back: Douglas Stevens; Connie Marshall; Rosalind Day-Bozeman; John Mackay; LCol Gordon Davis (CNS Board Governor); Robert Keretschko; VAdm D.E. (Duncan) Miller (CNS Board Governor); David Marshall; Rick Kanne; Hector Robertson

L-R Front: Leanne Downey; Marc Bolduc; Cdr Richard Oland (CNS Board Chair); His Honour Brigadier-General the Honourable J.J. Grant, CMM, ONS, CD (Ret'd) Lieutenant Governor of Nova Scotia; Her Honour Mrs. Joan Grant; Bruce Belliveau; Phyllis Mieczko; Melissa Taylor

CNS puts great value on loyalty and long service. We pride ourselves on industry record-high retention rates and a history of dedicated employees. This has yielded a higher level of consistency and quality service we can offer our clients!

We honour long serving commissionaires each year through our unique awards program. The Commissionaires' Long Service Medal is awarded for 12 years of service. A silver bar is added at 17, 22 and 27 years and all are replaced with gold bars at 32, 37 and 42 years. Silver and gold rosettes are added to the ribbon bar at the same milestones. Accompanying the awards at 12+ years is a certificate and cheque representing \$15 for each year of work with the Corps.

Congratulations go to this year's awardees for their loyalty, dedication and provision of excellent service to our clients!

12 Year Long Service Medal Ceremony - Government House

His Honour Brigadier-General the Honourable J.J. Grant, CMM, ONS, CD (Ret'd) Lieutenant Governor of Nova Scotia hosted a special investiture ceremony at Government House on October 24, 2016 for 12 Year Long Service Medal recipients. Twelve commissionaires and two CNS Governors were presented their medals by His Honour.

2016 Long Service Awardees

32 YEARS

Lawrence, Richard Marc
Smith, Harold Lambert

27 YEARS

Cann, George Wayne
Lane, Michael David
Morrison, William Robert
Naugle, Charles Wayne
Sanford, Robert Owen

22 YEARS

Bensted, Wendy Lee
Bewsher, William
Bowins, Robert Gordon
Cathcart, Llewellyn Francis
Connolly, John Augustine
Coulas, Joseph Patrick
Hogan, Edward Charles
Jones, Chesley Gerald
Kingston, Mary Margaret
Marcotte, Armand William
McDonald, Mona Ann
Mobus, Ernst Wilhelm
Thompson, Bruce John
Whyte, Donald George

17 YEARS

Bennett, Terrence Michael
Bergeron, Joseph Rene Paul
Rosaire
Brewer, Lloyd Conrad
Dewling, Hal
Kent, Scott Michael
Laroche, Michael Joseph
MacCallum, Arthur Martin
MacDonald, Jean Francis
Manthorne, John Hollis
McNeil, John Stephen
Sangster, Donald Henry
Taylor, Kent

12 YEARS

Abraham, Thomas Howard
Baker, Bernard Anthony
Bolduc, Marc Joseph
Brown, Hayes Wilfred
Bundy, Russell Milton
Burke, Roger Frank
Clark, Richard Dale
Coffin, Deborah Ann
Collins, Edward William
Cuvelier, Edward Clifford
Darling, Victor Michael
Day-Bozeman, Rosalind Elizabeth
D'Entremont, Eric Albert
DeViller, Charles Keith
Dickerson, Eric Mark
Donaldson, Brian Douglas
Downey, Leanne Tracy
Duncan, Paul Gordon
Emerson Glover, Donald
Ferris, Kenneth Lloyd
Grant, Robert Douglas
Graves, Jeanette
Gregory, Robert Stewart
Griffin, Keith Thomas
Hardiman, Lynda Irene
Jessome, John Michael
Kanne, Eric Steven
Keddy, Marilyn Jean
Keeping, Max Leroy
Lardner, Walter Mark
MacDonald, Thomas Russell
MacIsaac, Jennifer Ann
MacIsaac, Jocelyn Amelia
Marshall, Connie Francis
Marshall, David Bryant
McGinnis, Michael Ross
McWhirter, Mary Ellen
Milner, William Michael
Mleczo, Phyllis Alice
Mosher, Gregory Arthur
Mosley, Roland Robert
Murray, John Austen
Neville, Raina Gale
Ogden, Michael Lawson
Orr Lamb, Robert
Overy, Ellen Elizabeth
Parker, Anthony Bruce
Payne, Clifford John
Purcell, Timothy Keith
Roy, Gerald Michel
Rushton, Keith Ewart
Sakalauska, Anthony Hyginus
Scott, Alexander Nelson
Smith, Gerald Richard
Smith, Richard Allan
Sprague, Earl William
Stevens, Douglas Frederick
Taylor, Melissa Madeleine
Valiquette, Claude Rene
Van Meer, Walter Duane
Verge, Trevor Shane
Walker, Richard John
Whytewood, Gerald Wayne
Wilson, Thea Fay



5 YEARS

Abrams, Henry
Alford, Mark Stanley
Ashton, Stephen
Barr, Gary Allen
Barry-Elias, Cedric Elwyn
Boehk, John Roderick
Bourgeois, Michael Elton
Bowes, Christopher Lynden
Brimicombe, Gordon Harold
Brown, Charles Edward
Brown, Norman Charles
Callaghan, David Owen
Cameron, John Lewis
Carter, Carol Ann
Charlton, George Edward
Chisholm, David Joseph
Clairmont, Joseph Daniel
Cleveland, Jerone Elwood
Coolen, Dennis James
Cribby, Gary William
Dawes, Bryan Franklin
Deacon, Paul Douglas
Dealhoy, Ernest Neil
Dearman, Monika Catherine
Delaney, Neil Edwin
Dickie, Aaron Leslie
Donovan, Andrew James
Downing, Nancy Anne
Drake, Jeffery Francis
Fennell, Richard Francis
Freeborn, Alvin
Gallagher, Catherine Marie
Gardiner, Charles Earl
Gardiner, Glenn Steven
Gatrell, Robert George
Gilday, Angela Marie
Gilday, Nancy Florence
Goss, Clive Philip
Graves, Michael Wayne
Gray, Sarah Marie
Green, Robert George
Grinsell, Daniel Harvey
Gyorfi, Debra-Anne
Hart, Jacqueline Diane
Jakeman, David Anthony
Jardine, Robert Edward
Jarvis, Wayne Philip
Kane, Gerald Francis

Keeping, Gary Arnold
Kennedy, Terence Alan
Langille, Catherine Louise
Leet, Tanya Elizabeth
Luker, Robert Brigg
MacDonald, Iain Thomson
MacKay, Tanya Dorothy
MacLean, Mark Reid
MacNeil, Vanessa Lee
Mages, Peter
Martin, John David
McDonald, Linda Louise
McGee, Alain Joseph Emile
Miles, Ronald Joseph
Moore, Herbert Richard
Moser, Wayne Robert
Osborne, Brian David
Parker, Andrew John
Parks, Deborah Elizabeth
Parsons, Albert Gerard
Pelchat, Thomas John
Pelletier, Georges Henri
Publicover, Stephen Blair
Read, Timothy Andrew
Ronan, Robert William
Saikaly, Judith Anne
Smith, Carl
Smith, Pamela Anne
Smithson, Raymond Harry
Snell, Albert Guy
Spence, Michael Donald
Steeves, Brittanee Faye June
Stevens, Lynda Dene
Stewart, Barry Christopher
Sullivan, Hugh Patrick
Sutts, Garrison William
Taylor, Robert James
Therault, Melvin Douglas
Thiessen, Herbert Dennis
Tomassetti, Jane
Trider, Reid Martin
Van Den Berge, William
Vance, Mark Alexander
Wall, Mark Douglas
Warner, Walter Kenneth
Whittle, Jeffery Allan
Young, Scott William Albert

CNS Educational Awards

And The Winners Are...

Congratulations to the following recipients of the CNS Board of Governors' Educational Awards for 2016! These students are the grandchildren and children of serving commissioners and have demonstrated outstanding scholastic, extra-curricular and community achievements. They have each been awarded \$1,500 toward their post-secondary education.

Patrick Mumford – 1st year at St. Mary's University, Bachelor of Commerce
Sponsor: Terry Mumford (father), CSIS



L-R: Janice Mumford; Bruce Belliveau, CEO, CNS; Patrick Mumford; Cdr Heather Armstrong, Board Governor, CNS; Terry Mumford

Taylor Wilson – 1st year at Acadia University, Bachelor of Science
Sponsor: Allan Wilson (grandfather), HSIA



L-R: David Wilson; Penney Wilson; Bruce Belliveau, CEO, CNS; Taylor Wilson; Jake Wilson; Cathy Wilson; Allan Wilson

Aaron Finney – 2nd year at NSCC, Pictou Campus, Welding Diploma
Sponsor: David Finney (father), Nova Scotia Power, Trenton

Gregory Jackson – 1st year at Memorial University, Bachelor of Engineering
Sponsor: Donald Hines (grandfather), Home Hardware

Chelsea Scott – 2nd year at Dalhousie's Agricultural Campus, Veterinary Technology Diploma
Sponsor: Kenneth Smith (grandfather), L3 Electronics System Services

Jillian Baxter – 3rd year at University of Victoria, Bachelor of Fine Arts
Sponsor: Duncan Baxter (grandfather), CFIUSS (No photo available)



L-R: Bruce Belliveau, CEO, CNS; Aaron Finney; Gregory Jackson; Chelsea Scott; Col Barry Wark (Ret'd), Board Governor, CNS

The Board of Governors implemented this annual program in 2002 and has since had the pleasure of disbursing \$90,000 to a wonderful array of young people over the past 14 years. Congratulations to this year's recipients and best wishes for a successful year of post-secondary studies!

Veterans' Referral Bonus

Recruit. Refer. Enjoy the Reward.

Carl Smith of the Valley District was awarded this year's Veterans' Referral Bonus – Congratulations Mr. Smith! He indicated already having a couple more recruits lined up; sounds like a recruiting challenge to all of you!

During the last fiscal year (April 1, 2015 – March 31, 2016), four employees took advantage of the veterans' referral employee program who were each provided referral awards of \$150. However, there were no multiple referrals, so a random draw was made for the \$500 Referral "Bonus".



L-R: Bruce Belliveau, CEO, CNS; Carl Smith

Want a chance at the \$500 Veterans' Referral Bonus?

It's easy. When commissionaires refer a veteran of the Canadian Armed Forces or RCMP, they receive:

- \$50 when the referred candidate completes and passes the CSOC (basic training)
- \$100 when the referred candidate completes the 520 hour probationary period
- Automatic entry into the Referral Bonus Competition. The commissionaire who refers the most veterans within our fiscal year (April 1 – March 31) will receive a \$500 bonus!

Some rules apply; for more info, call 902 429 8101 ext 224.

Please spread the word about this benefit; some of our best recruits come from you!

Commissionaires Medallion Awards

Best Trained in the Industry!

Commissionaires has the best training regime in the security industry and adheres to the Canadian General Standards Board (CGSB) standards for security guards and supervisors. All new commissionaires take the Commissionaires Security Officer Course (CSOC). During each course there is an opportunity to be chosen by peers as a recipient of the Commissionaires Medallion which is presented to one student for their outstanding contributions and assistance to others during training. For 2016, the commissionaires listed to the right received medallions for their class:



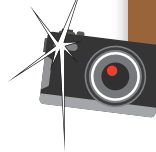
Date Issued

January 8
January 22
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March 4
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May 6
May 20
May 20
June 3
June 17
July 8
July 22
August 5
August 19
August 26
September 9
September 23
October 19
October 26
November 4
December 2

Commissionaire

Ronald Lawrence Caldwell
Lindsay Dawn Wright
Donald Ross Jenkins
Dawn Mary Elizabeth Corkum
Harvey Edward Collins
Debbie Ann Lynn Seary
Kellyann Duffy
Karl Patrick Derhak
Andrew Eric Tynes
Roger James Beals
Anne Marie Violet Dawson-Baltjes
Mitchell Ryan Williams
Walter William Moran
Stephen Thomas Grant
Michael Kenn Smith
James Bruce MacFarlane
Lloyd Jackson
Melton Joe Starks
Abby Jillian Morris
Stewart Duncan Matheson
Corbin Dillon Bernier
Brian John Forbes
Randolph Chase
Jennifer Rose Laur
Christopher Bruce Anstey

Congratulations!



Board of Governors' Commendation

Duty Before Self, On and Off the Job...

Commissionaire Wade Smith was enjoying an ATV ride in the back country of Northern Nova Scotia when he approached a bridge to find an overturned ATV. One passenger lay unconscious tossed from the vehicle, while the driver was pinned underneath.

Mr. Smith's personal care for those in need and skills developed through emergency response training kicked into high gear. With no cell service, Mr. Smith knew he would have to quickly drive to the closest home to request 911 services. After assessing the situation, Mr. Smith placed the two individuals into recovery positions and sought help, returning to the scene after being briefed on next steps from the operator. Mr. Smith worked with medical professionals as the semi-unconscious passenger was taken by LifeFlight and then Wade transported the driver by ATV to a nearby waiting ambulance.

By coming upon the accident at the right time, combined with Mr. Smith's quick thinking, high level of emergency training, and commitment to care, the injured driver and passenger were able to make their way to a recovery with the least amount of delay. The parties were incredibly grateful to Mr. Smith.

Mr. Smith was presented with the prestigious Board Commendation. The presentation was made by Col Barry Wark, CNS Board Governor, at the Truro District Office this past Fall. Sgt. Dwayne Loppie, a representative of Amherst RCMP, was present to show appreciation for Mr. Smith's response, as one of the injured was a local RCMP officer.

Though he was not on duty at the time of the incident, he exemplified duty and honour, bringing great credit to CNS, all while humbly stating he was "simply doing the right thing." Thank you, Wade, for putting your training into practice, helping others when in need by putting duty before yourself and setting an example to all those who hear your story.



L-R: Wade Smith; Col Barry Wark (Ret'd), Board Governor, CNS

Cobequid Pass Travelers 'Pay' it Forward with a New Christmas Record!

Story submitted by: Vera LeBlanc, CNS Site Supervisor, Cobequid Pass Toll Plaza



John Mitchell
Cobequid Pass Toll Plaza

The holiday spirit was alive and well on Cobequid Pass this past season! Almost every year since its beginning, Cobequid Pass users become very generous at Christmas toward their fellow travelers. It is not uncommon for folks to pay their own fare and pay extra for the next person who comes behind them. That person in turn pays for the person who follows them; this is known as "paying it forward". This past Christmas Day it was done a total of 103 times (with a couple of stops and starts in between). The commissionaire collectors believe this is a record. It is a pleasant surprise to know that strangers were trying to make their fellow travelers' day a little better. It raises the spirits of not only the commissionaires working on Christmas Day, but also those on the road!

Commissionaires volunteer for CBC Feed Nova Scotia Day



Once again this year CNS HQ staff showed their dedication to service by volunteering for CBC's FEED NOVA SCOTIA Day on December 9, 2016. During the one day event over \$97,000 was raised and nearly 7,000 kg of food for food banks in this province. Thanks to Jerry MacAlpine, Anne James, Joe LeBlanc, Sue Sarkany and Hilary Ramsay-Voltan for volunteering!



Scotiabank Blue Nose Marathon - May 20-22, 2016

CNS continued to be the Scotiabank Blue Nose Marathon Security Partner in May's race events. Playing a pivotal role since 2013, Commissionaires act as race course marshals at every major intersection and turn on the course. This event is one of our biggest highlights each year; we can't wait to give'er again this year!

"I was assigned to assist in controlling a critical intersection on the race course and was very pleased to hear that I would be teamed up with Chief Jean-Michel Blais of Halifax Regional Police. We had a great time controlling the race participants and redirecting several runners who almost took the wrong route! The best part was meeting the people of Halifax, but working with the Chief made it a truly memorable experience."

- Mike Higgs, Pictou County, reflected on his 2015 experience in anticipation for this year's event



Kelly Power promoting CNS at the Scotiabank Blue Nose Active Living Expo



Russell Farrell, one of 60+ commissionaire race marshals directing and assisting race participants! Photo credit: Adrian Sweet



Myles the mascot and a sea of blue runners

Recruiters attend external and CNS-hosted job fairs and SCAN seminars throughout the year to search for new commissionaires!



Sue Sarkany and Michael Clark at a CNS Job Fair in March 2016

HRM Family Fun Day - Hatfield Farm

Commissionaires and their families enjoyed the day at Hatfield Farm on July 9!

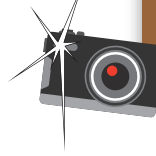


Northern District Family Fun Day - September 24, 2016



Northern District commissionaires and their families had a blast at RiverBreeze Farm and Corn Maze!

Submit your photos for Community Snapshots by emailing lsmith@commissionaires.ns.ca



L-R: Jake Bell, Governor, Commissionaires NB/PEI; Jay Feyko, Senior Manager, Soldier On; Joe Kiraly, Operations, Soldier On; Mike Feyko, Event Organizer, Soldier On; V/Adm Duncan (Dusty) Miller, Chair, Commissionaires National Board of Directors (and Board Governor, CNS); and Bruce Belliveau, CEO, CNS

Soldier On Atlantic Golf Invitational - August 9, 2016

Commissionaires partnered with Soldier On to raise \$48,000 through a charitable golf event to benefit ill and injured serving members and veterans, as well as members of the RCMP! The first annual Soldier On Atlantic Golf Invitational was held in Moncton, NB on August 9, 2016. This initiative helps members overcome their physical or mental health illness or injury through physical activity and sport.

CNS also participated in and/or supported the following events:

Oceans & Offshore Supplier Readiness Conference – Cape Breton Partnership
– February 17-18, 2016



Sydney Harbour Port Days
– May 19, 2016

Atlantic MET Conference
– May 31, 2016

Halifax Port Days
– September 14-15, 2016



Commissionaires Expands its Northern District Presence with New Truro Office!



L-R: Bruce Belliveau, CEO, Cdr Richard Oland (Ret'd), Board Chair, and Sean Howell, Northern District Manager cut the ribbon!

On September 19, CNS hosted the grand opening of its new Northern District Office at 160 Esplanade Street, Truro.

CNS has a long and proud history of providing security services in Northern Nova Scotia. Approximately 200 commissionaires serve a number of long-term and short-term clients in this area. The CNS Northern District Office moved into its new and renovated facility from its previous Prince Street location to better serve clients and commissionaires.

Cdr Richard Oland (Ret'd), Chair of CNS Board of Governors, hosted staff, special guests and clients at the grand opening event. He stated, "Our goal is to create more business and employment opportunities in our Northern District; ultimately progressing our core mandate, which is to employ veterans of the Canadian Armed Forces and RCMP, and other qualified Nova Scotians."

The new office features upgraded training capabilities (Canadian Red Cross Training Partner – Emergency & Standard First Aid), videoconferencing, enhanced Identification Services (passport photos, fingerprinting, police clearances, record suspension & US waiver services), along with a wide range of security services, such as Home & Business Watch, guarding, investigations, threat risk assessments, and newly added Unmanned Aerial Systems (UAS) drone services.

CNS would like to thank A.P. Reid Insurance for their sponsorship of the grand opening event.



CNS Safety Manager, Joe LeBlanc, selected as a Nova Scotia Individual Safety Champion at Mainstay Awards



Joe LeBlanc was recognized in May at the 2016 Mainstay Excellence in Workplace Safety Awards Celebration, hosted by the Workers' Compensation Board of Nova Scotia and the Nova Scotia Department of Labour and Advanced Education. Mr. LeBlanc was presented with the Individual Safety Champion Award – HRM. The award recognizes an individual whose contribution has made an exceptional difference to health and safety in the workplace.

Since August 2014, Mr. LeBlanc has worked with the CNS Management Team and employees to improve CNS' safety culture through education, awareness and strong advocacy for prevention. CNS has seen a noticeable reduction in the number and severity of incidents in an industry where there are inherent risks. The number of lost time claims has been reduced by 594 days due, in part, to Mr. LeBlanc's diligence in educating others about safety practices. He has revitalized the Joint Occupational Health & Safety committees at some of CNS' larger sites and connected these committees with those of the clients to ensure safety practices are relevant to the work being conducted by our employees. Mr. LeBlanc ensures all commissionaires have a voice and opportunity to be an active participant in safety. We are fortunate to have high caliber safety management with Mr. LeBlanc at the helm.

CNS CEO Signs on the "Safety" Dotted Line



This past Fall, CNS CEO Bruce Belliveau joined over 60 Nova Scotia business executives to sign a ground-breaking health and safety charter committing to make Nova Scotia the safest place to work and live in Canada. It is a commitment to share best practices together and improve the health and safety performance in Nova Scotia with the belief that a safer province is a more productive and prosperous province. The Charter is a public declaration to employees, customers and the communities in which the organizations are located that the CEO values health, safety and wellness.

NS Health and Safety Charter

Dalhousie University Environmental Health & Safety EXPO

On November 16, 2016, Commissionaires promoted CNS' contributions to safety and security on the Dal Campus.



Safety on the job site.

Security in knowledge of heightened safety awareness.

Service through Safety, preventing incurred loss of production and work days.

CNS Recognizes Excellence in Safety

LINDA LUSHINGTON AWARD



L-R: LCol Jennifer Addicott (Ret'd), Board Governor, CNS; Darrell MacKinnon, Building Manager; Wayne Barkhouse; Louise Barkhouse (wife); Bruce Belliveau, CEO, CNS

With more than 1700 commissionaires at over 200 sites, CNS places great emphasis on the safety of commissionaires and their work environments. Preventative training, strict procedures and a motivating safety recognition program all contribute to a province-wide safety culture.

The CNS Safety Award program recognizes CNS sites and its employees for performing their duties in a safe manner. Through accurate record keeping, document submission, hazard identification and control, reduction in workplace injuries and other key aspects of safety, CNS sites may be acknowledged for their compliance and extra efforts. There are two levels of safety awards; the CNS Site Safety Certificate and the Linda Lushington Award for Safety Excellence.

Linda Lushington Award for Safety Excellence

The Linda Lushington Award for Safety Excellence is awarded to one site that has demonstrated the highest standard, commitment to, and participation in, workplace safety during the calendar year.

We are pleased to announce the Government of Nova Scotia Sydney Provincial Building site was awarded the Linda Lushington Award for Safety Excellence for 2015. The presentation ceremony in June 2016 was attended by most of the building's occupants, all wishing to congratulate Wayne Barkhouse for his active role in the health and safety of the facility's employees and visitors.

John MacMillan, Regional Director, Eastern OHS Division, Nova Scotia Department of Labour and Advanced Education, said, "Wayne has been a tremendous asset to the building when it comes to the health and safety of its occupants."

Mr. Barkhouse not only takes part in the building JOHSC process, but is also the building chief fire warden; he assigns fire wardens throughout the building and conducts all fire drills in a building that houses not only the regional OHS Office, but also the office of the Fire Marshal. Mr. Barkhouse has shown that a single individual can make a difference!

CNS Site Safety Certificates

The CNS Site Safety Certificates are awarded annually and based on statistics recorded in the previous calendar year. The following sites were awarded CNS Site Safety Certificates for 2015:

- Correctional Services of Canada Nova Institute
- Government House
- Marine Atlantic
- Government of Nova Scotia
 - Sydney Provincial Building
- Government of Nova Scotia
 - Port Hawkesbury Provincial Building
- JA Douglas McCurdy Sydney Airport
- Nova Scotia Power – Point Tupper Generating Station
- Colchester East Hants Library
- Staples



END OF AN ERA AT THE AIRPORT

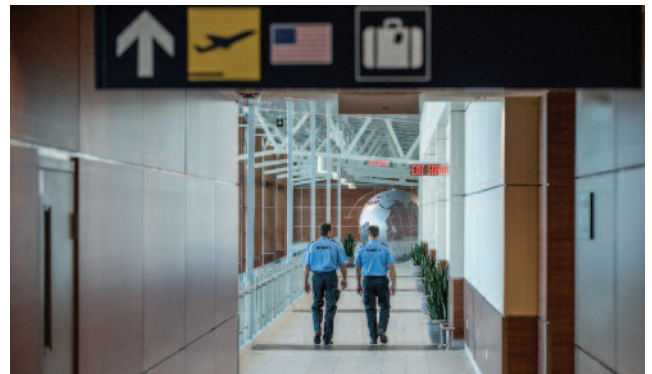


CNS Departs Halifax Stanfield International Airport After 56 Years

December 31, 2016, saw the unfortunate end of a longstanding partnership with Halifax International Airport Authority (HIAA). HIAA chose to end its partnership with CNS by awarding their contracts for Security, Security Operations Centre, Parking and Curbside Services to another service provider after a competitive proposal assessment process this past summer.

"We were surprised and certainly very disappointed HIAA chose to partner with another company," expressed CNS CEO Bruce Belliveau. "We understand this was purely a business decision on their part. Unfortunately it has directly impacted livelihoods of the 160 commissionaires working there. I am extraordinarily proud of the work our people have performed right up to the very end. Despite a very difficult transitional period we continued to provide the highest level of service to HIAA."

CNS' security responsibilities at the airport started out with one supervisor and four guards during the airport's construction. Upon opening in June 1960, the number of commissionaires increased to 18 by the end of the year. From humble beginnings, CNS partnered with the airport in aviation security and so much more. Over the years commissionaires became engrained in many operational functions due to their professionalism, top notch



customer service, training, and experience in responding to emergencies. Fast forward to 2016, with approximately 160 employees, commissionaires were performing everything from parking and curbside assistance, to Park'N Fly shuttle parking, to security guarding, access control and escorting, to airport staff training and security operations centre management; far beyond just security. The photos you see here are just some of the roles and areas commissionaires performed their duties.

Commissionaires very much befitted the "Stanfield Way" culture at HSIA, which parallels CNS' "Esprit de Corps". Both exemplify a team culture of treating clients, customers, and co-workers with the utmost service and kindness. Over the years Commissionaires received numerous awards from HIAA for customer service (Stanfield Way) and security (iWatch program). There is no doubt commissionaires have been a major part of the travelling visitors' experience from their first step on the property to take-off!

"We are sad to see the end of an era of nearly 60 years of continued services to the travelling public at this location. Our commissionaires have shown themselves to be true ambassadors of Nova Scotia, and they will continue to do so with pride at our many other sites across the province," says CNS CEO Bruce Belliveau.





Professional Teamwork in “A Perfect Storm”

During a horrendous blizzard in March 2015, an airline experienced a hard landing at Halifax Stanfield International Airport (HSIA), striking power lines on its way down. 133 passengers and five crew were aboard. The cascade effect and fallout from the incident produced a complete power, navigation and communications breakdown in white-out conditions. It was a perfect storm of calamities commissioners took head on with a calming presence, teamwork and critical response. Commissioners worked together with other airport staff and medical teams in total darkness with very limited resources. The emergency response of commissioners that night resulted in the presentation of a number of awards from CNS this past year for outstanding demonstration of service.



L-R: Bruce Belliveau, CEO, CNS; Paul Moore

Commissionaires Distinguished Service Medal

The Commissionaires Distinguished Service Medal recognizes service above and beyond the faithful performance of duty. It is awarded by the National Honours and Awards Committee of Commissionaires Canada and is a particularly exceptional honour.

Paul Moore, who spent the last five years as Watch Commander at HSIA, was presented this prestigious award to recognize his exemplary leadership over this critical situation, as well as other high level security requirements and emergencies. His ability to manage these situations has not only credited CNS in Nova Scotia, but the Corps on a national level. As a result of his leadership, he has instilled the image, competency, dedication and professionalism of all commissionaires.

CEO Commendations

The following commissionaires received CEO Commendations for playing key leadership roles responding to and managing this difficult emergency.

Anthony Crossley
David Brown
Roy Davis
Thomas Hogan
Donald Keyes

Craig Landry
Georges Pelletier
Arthur Russell
Mark Wall

Site Commendation

The entire group of commissionaires on staff during this incident, the “B Shift”, was awarded a Site Commendation for their excellent response to this emergency. The team’s exemplary service brought enormous credit to both the airport and CNS.

Simon Allen
Costas Aza
Krista Baigent
David Brown
Maureen Brown
Charles Cahill
Kevin Connors
Anthony Crossley
Alan Cullen
David Currie
Roy Davis
Paul Doucet
Steve Eisan
Barry Fraser
Michelle Hamilton
Thomas Hogan
Donald Keyes

Craig Landry
Dan Leslie
Dennis MacDonald
Gary Maidens
John Manthorne
Chris Marotte
Paul Moore
Georges Pelletier
Larry Penney
Cindy Penny-White
Richard Pond
Patsy Rose
Douglas Ross
Arthur Russell
Stewart Sommers
Duane Van Meer
Mark Wall



What does our CNS Board Do?

It is well-known our commissioners are very dedicated as evidenced by our many long-serving employees. What we may not promote enough is that we also have an exceptionally strong team of volunteer Governors working hard on behalf of our commissioners to lead CNS and ensure our mission is fulfilled. Our Governors give freely of their time because they believe in our social mandate; they believe in our organization; and they believe in giving back to our community of commissioners. We are very fortunate to be supported by so many highly experienced and talented Governors.

Facts about the Board

- There are 16 volunteer Governors; all who receive no remuneration for their extensive contributions to CNS.
- The Board is the governing body of CNS and its role is to provide effective oversight and strategic leadership for CNS.
- There are seven committees of the Board: Executive, Governance, Finance, Audit, Human Resources, Veterans' Support, and Nominating.
- There are at least four Board meetings held each year, plus various committee meetings leading into each Board meeting.
- The CEO is the only employee of the Board; they hold him responsible for the general supervision, management, administration, finances, organization and discipline of CNS.

In recognition of the Governors' volunteer commitment, each member was presented with Her Majesty The Queen's 90th Birthday Volunteer Certificate in November. To mark The Queen's lifetime of service, this Certificate was awarded to volunteers who give 90 or more hours of volunteer time from the period April 21 to December 31, 2016. It is only available to residents of Nova Scotia and to volunteers of the organizations of which the Lieutenant Governor is Honorary Patron.

In addition to the Board, our Governors serve on at least two other local committees of the Board and several also volunteer with Commissioners at the national level. Between preparation for meetings, attendance, regular correspondence, travel, and representation at various events, each of our Governors well exceeds 90 volunteer hours. We honour and appreciate them!

For more information about our individual Governors, please visit our website at www.commissionaires.ns.ca.



Commissionaires Nova Scotia Board of Governors

L-R Back:

Colonel David A. Fairbanks, OMM, CD, BA, LLB, QC (Ret'd)
Lieutenant Commander Heather MacKinnon, MSM, CD, MD (Ret'd)
Colonel Gary Curtis, CD (Ret'd)
Deputy Commissioner Steve W. Graham, OOM, BA, MBA (Ret'd)
Commander Marjorie A. Hickey, CD, LLB, QC (Ret'd)
Commander Richard H. Oland, CD, B. Comm (Ret'd)
Vice Admiral D.E. (Dusty) Miller, CMM, MSC, CD (Ret'd)
Lieutenant Colonel C.R. Gordon Davis, CD, MA, MBA (Ret'd)
Lieutenant Colonel Jennifer C. Addicott, CD, BA (Ret'd)
Major Rick Orlando, CD, M.Eng., P.Eng. (Ret'd)

L-R Front:

Dr. David Stuewe, PhD, MA, BA
Colonel John B. Boileau, CD, BA, RCDS (Ret'd)
Chief Superintendent Tom W. Bennett, LSM, MSM, BPS (Ret'd)
Lieutenant Colonel John W. Miller, CD, DDS (Ret'd)
Commander Heather J. Armstrong, CD, B. Comm (Ret'd)
Colonel R. Barry Wark, OMM, CD, B.Sc. (Ret'd)

A New Chair for CNS

At its 2016 AGM in June, the Board of Governors approved Cdr Richard Oland (Ret'd) as its new Board Chair for a two-year term. Following in his family's footsteps, he is the fourth member of the Oland family to serve as Board Chair of CNS which was founded by his grandfather Col S.C. Oland. Cdr Oland has served on the CNS Board for 21 years and brings a wealth of knowledge in security matters developed from his experience as former owner/operator of Accurate Security Services and from his 36 years' service in the Canadian Naval Reserve. We greatly value his leadership at the helm.



Commander Richard H. Oland, CD, B.Comm. (Ret'd)

VAdm Miller Elected National Chair for the Canadian Corps of Commissionaires

We congratulate our CNS Board's Immediate Past Chair, VAdm D. E. (Dusty) Miller (Ret'd), on his election as Chair of the National Board of Directors of the Canadian Corps of Commissionaires. His three year term commenced in June. What an honour for our Nova Scotia Division!

"I am very proud and humbled to be elected for this role," said VAdm Miller. "Following on the outstanding work of my predecessor, Bill Sutherland from the Southern Alberta Division, I intend to do my best to serve this exceptional organization and to highlight the superb work we do providing meaningful employment for our Canadian Armed Forces and RCMP veterans across the country."



VAdm D. E. (Dusty) Miller (Ret'd)

CNS Welcomes New Board Governor

Dr. David Stuewe is our newest Governor and a history maker. He is the first non-military/RCMP Governor to be elected to the CNS Board. He brings extensive business knowledge gleaned from over 22 years of working in public service roles in various government departments including Finance, Parks Canada, and Workers Compensation Board. He is currently a professor at Dalhousie's Rowe School of Business where he teaches managing business-government relations, corporate social responsibility, business ethics and sustainability. Welcome aboard, Dr. Stuewe.



Dr. David Stuewe

Deserving Governors Awarded Distinguished Service Medals

In June, two Governors were awarded Commissionaires Distinguished Service Medals for their "above and beyond" service and dedication by Immediate Past Chair VAdm D.E. (Dusty) Miller (Ret'd).



L-R: Cdr Marjorie A. Hickey (Ret'd); VAdm D.E. (Dusty) Miller (Ret'd)

As Chair of our Board's Governance Committee, Cdr Marjorie Hickey (Ret'd), former Naval Reserve Commanding Officer and a practicing litigation and administrative law attorney, led the Committee on a 21 month rewrite of the Board's By-Laws and Policies which resulted in a more modern governance model for our Board.



L-R: Maj Rick Orlando (Ret'd); Vice Admiral D.E. (Dusty) Miller (Ret'd)

Maj Rick Orlando (Ret'd), a former military engineer, chaired the Board's Accommodations Working Group for five years while a long term plan for infrastructure, accommodation and space for CNS for the next 25 years was developed. He spent countless hours with multiple stakeholders investigating options to consolidate the HRM HQ functions in a single building, as well as the sale of Black-Binney House, the current Halifax HQ.

Commissionaires continues a tradition of supporting Nova Scotia veterans with long-term care needs

Veterans' Support Committee made six presentations to long-term care facilities across the Province

One of the CNS Veterans' Support Committee's (VSC) mandates is to assist veterans in hospitals and institutions across the Province by helping to improve their well-being while in long-term care. For 2016, the VSC canvassed facilities with resident veterans, and asked them to identify projects for which a donation would be appropriate, and how the veterans living in their facilities would benefit.

After deliberation and assessment, projects at six facilities were accepted for funding from CNS totalling more than \$14,000.

"Our continued involvement with veterans in long-term care facilities is a moral obligation," says CEO Bruce Belliveau. "The places we selected work hard to ensure the needs of veterans are met, and I couldn't be happier that we're able to assist in some small way."

The following presentations were made throughout November 2016.

Northwood - Bedford



L-R: Bruce Belliveau, CEO, CNS; Josie Ryan, Executive Director In Care Living, Northwood; Janet Simm, CEO, Northwood; LCol John Miller (Ret'd), Board Governor, CNS; Margaret Szabo, Senior Director, Business Development, Northwood

The Northwood Bedford site will be home to a 1+ acre community garden, titled the William E. Frank Live More Park. This garden will be open to the community and, of course, for the residents and families from Northwood to enjoy. CNS donated \$1,500 toward this initiative to mark the contributions of veterans in this special garden.



Taigh Na Mara Continuing Care Facility - Glace Bay

Taigh Na Mara, home to 31 veterans in Glace Bay, was presented a cheque for \$1,900 by CNS to assist with the purchase of an adjustable height table.



L-R: Bruce Belliveau, CEO, CNS; Trish Walsh, Resident Care Manager, Taigh Na Mara; Sheila Prendergast, Facility Manager, Taigh Na Mara; LCol Jennifer Addicott (Ret'd), Board Governor, CNS; Mike Laffin, Christine Aucoin, George Carabin, Arthur and Christine Lynk, all Veteran Residents, Taigh Na Mara

Soldiers' Memorial Hospital - Middleton



L-R: Bruce Belliveau, CEO, CNS; Donna Arsenault, Interim Site Manager, Soldiers' Memorial Hospital; Tom MacNeil, Interim Manager, VAC Unit, Soldiers' Memorial Hospital; Gilbert Lodge, Veteran Resident, Soldiers' Memorial Hospital; Cdr Heather Armstrong (Ret'd), Board Governor, CNS

CNS presented a cheque for \$2,340 to Soldiers' Memorial Hospital for the purchase of a Bro Midline Tilt Recliner. This chair will allow a level of mobility and independence to individuals who can no longer safely use wheelchairs. Here to help graciously accept the donation was Gil Lodge, a veteran resident who was a Technician in the Military and who also served as a commissionaire for over ten years!

Annapolis Royal Nursing Home - Annapolis Royal

CNS had the privilege of presenting \$1,300 to Annapolis Royal Nursing Home to assist with the purchase of an electric recliner chair for the comfort of residents.



*L-R Front: Roy Potter; Harold Kirby, Terese Andrews, Director of Facility and Resident Care, Annapolis Royal Nursing Home; Muriel Kempton; Bruce Belliveau, CEO, CNS
L-R Back: Cdr Heather Armstrong (Ret'd), Board Governor, CNS; Daphne Fish, Activity Director, Annapolis Royal Nursing Home; Anne Underhill, Physio Therapeutic Aid, Annapolis Royal Nursing Home*

St. Martha's Regional Hospital - Antigonish

CNS contributed \$3,500 to St. Martha's Regional Hospital toward a garden and plant therapy program for residents. Receiving the cheque included Arden "Tommy" Thompson of the 1st Medium Regiment, Royal Canadian Artillery, one of six Canadian artillery units in the European theatre of the Second World War. Having recently celebrated his 100th birthday, Mr. Thompson is looking forward to relaxing in the new garden area and exercising his green thumb.



L-R: Bruce Belliveau, CEO, CNS; Nurse Joyce, St. Martha's Regional Hospital; Carla Bond, Patient Care Manager DVA Unit, St. Martha's Regional Hospital; C/Supt Tom Bennett (Ret'd), Board Governor, CNS; Arden "Tommy" Thompson (seated), Veteran Resident, St. Martha's Regional Hospital

Camp Hill Veterans Memorial Building - Halifax

175 veterans call Camp Hill "home"; a wonderful facility with gardens, private rooms, lounge, dining and exercising facilities, an auditorium and a full activity program. CNS made a presentation of \$3,500 to Camp Hill Veterans Memorial Building to purchase an additional low-rise bed, which helps residents to maintain independence getting in/out of bed safely and comfortably. There to help receive the donation was Henry Cooke, President of Camp Hill's Veterans' Council. Mr. Cooke was a Navy Seaman during the Second World War, who afterwards returned to his printing career of 36 years.



L-R: Bruce Belliveau, CEO, CNS; Henry Cooke, President of Veterans' Council and Veteran Resident, Camp Hill; LCdr Heather Mackinnon (Ret'd), Veterans' Support Committee Chair & Board Governor, CNS; Heather White, Director of Veterans' Services, Camp Hill

Additional Veteran Organizations Supported in 2016:

Walter Callow Wheelchair Bus

CNS supported Walter Callow Wheelchair Bus, a non-profit organization that serves veterans and the physically challenged, with a \$1,700 donation.



L-R: Bruce Belliveau, CEO, CNS; Tom Waters, Executive Director, Walter Callow Wheelchair Bus

Canadian Naval Memorial Trust - Battle of the Atlantic Memorial Concert



In April, 13 residents from Camp Hill Veterans' Memorial Building enjoyed an evening hearing music familiar from their pasts at the Battle of the Atlantic Memorial Concert, sponsored by the CNS Veterans' Support Committee.

WWII Annual Remembrance Church Service Association

CNS supports this association for annual Remembrance Day Services.



The Army Museum Halifax Citadel

CNS visited The Army Museum in November for a tour and to present a \$500 donation in support of the Museum's initiatives recognizing veterans. If you haven't been to this museum on Citadel Hill yet, it is worth the trip!



L-R: Bruce Belliveau, CEO, CNS; John Martin, HRM District Manager, CNS; Col Bruce Gilchrist, Chair, Board of Governors, The Army Museum Halifax Citadel; LCol John Miller (Ret'd), Board Governor, CNS; Maj Ken Hynes (Ret'd), Curator, The Army Museum Halifax Citadel

Paws Fur Thought

Paws Fur Thought assists veterans who suffer from Post-Traumatic Stress Disorder (PTSD) by helping pair veterans with service dogs. Specially-trained service dogs assist their owners with symptoms such as depression, night terrors, panic attacks, addictions, and anxiety. The intensive training can cost \$3,500-\$10,000 per dog, which is where Paws Fur Thought comes in; to help provide the funds. In December, CNS presented \$1,000 in support of this worthy service dog campaign.



L-R: Medric Cousineau, Co-founder of Paws Fur Thought, and Thai the Service Dog; Steve Wessel, President, Nova Scotia/Nunavut Command, Royal Canadian Legion; Cdr Heather Armstrong (Ret'd), Board Governor, CNS; Jocelyn Cousineau, Co-founder of Paws Fur Thought, and Munich the Therapy Dog

Royal Canadian Legion Nova Scotia/ Nunavut Command

Ten \$100 Sobeys gift cards were presented to The Royal Canadian Legion (RCL) in support of veterans in need over the holidays. Since 1926 the RCL has extended emergency support to veterans and their families in need of assistance.



L-R: Cdr Heather Armstrong (Ret'd), Board Governor, CNS; Steve Wessel, President, Nova Scotia/Nunavut Command, Royal Canadian Legion

We announce with regret the passing of the following commissioners who were employees at the time of their passing during 2016:

Name	Town/City	Date	Site	With CNS Since
Edwin John Muir	Dartmouth	February 26	Carleton Centre	2011
Kenneth "Kenny" Lloyd Taylor	Lower Barney's River	March 20	Detail 85	1990
Frederick Charles Fraser	Central West River	June 1	Town of Stellarton	2014
Thomas "Tom" McDonald	Halifax	September 2	Detail 85	2008
Howard Douglas Murphy	Middleton	October 29	BIO	2004
Garry Edmund Keller	Lake Echo	November 23	Detail 85	2006
Gord Hindmarch	Brookside	December 14	DND Dockyard	1987

We are also sorry to advise the following former commissioners have passed away during 2016:

Name	Town/City	Date
Herbert James Dominey	Chester	January 1
Frederick James McEachern	Beaver Bank	January 3
Charles MacDonald	Dartmouth	January 8
Neil Charles Sampson	New Waterford	January 8
Daniel Angus "Dan" MacArthur	New Waterford	February 23
Bruce Henry Bennett	Halifax	February 27
John Victor "Vic" Gray	Cole Harbour	February 27
Paul Gornell Bramwell	Eastern Passage/Cole Harbour	February 28
Ronald Arthur Maskill	Truro	March 16
John Hueston Everick	Timberlea	April 21
Clifford Robert Doubleday Sr	Herring Cove	April 23
John Alfred "JJ" Laybolt	Oromocto	April 26
Philip Vincent Reece	Halifax	April 29
David Woolfrey Carnell	Kentville	May 23
James "Jim" B. Thompson	Sydney	May 26
Frederick Charles "Fred" Fraser	Central West River	June 1
Robert Clifford Pope	Conquerall Bank	June 6
Duncan Neil "Mac" MacIsaac	Lower Sackville	June 20
Timothy James Nickerson	Dartmouth	June 23
James Paul "Jimmy" Cameron	Glance Bay	June 30
Charles Dominic Therrien	Halifax	August 17
Roland Henry Spinks	Brooklyn	August 19
David Bruce Duggan	Windsor	September 2
Anthony E. "Tony" MacAskill	Bedford	September 8
Douglas "Collin" Farris	Coldbrook	September 28
Lawrence Dawain "Larry" Curtis	Dartmouth	October 10
Albert F. Murphy	Halifax	October 23
Keith Bethune Smith	Dartmouth	October 23
Arthur A. Fielding	Cherry Hill	October 26
Donald Graham Sr. Hines	Noel	October 26
Joseph Henry "Bud" Alward	Coldbrook	November 3

On behalf of the Commissionaires Nova Scotia (CNS) Board of Governors I wish all readers a very Happy New Year! We turn gratefully to you, our commissionaires, clients and supporters, who have made our success possible. It is in this spirit that we say thank you and best wishes for 2017.

The CNS Board is a volunteer group of 16 highly motivated individuals representing each branch of the Forces and the RCMP, as well as the legal profession and business community. The Chair of the Board of Governors passed from Vice Admiral Dusty Miller to me in June this past year. Having been a member of the Board for twenty-one years, I have seen many changes which have affected the security industry, our Division and its governance. The resulting challenges in all areas of our business require a high degree of expertise and dedication to ensure we continue to be a leader in the security industry in Nova Scotia.

We are thankful for the dedication and professionalism from all at CNS; from the commissionaires serving our clients at work sites, to our supervisors, the Leadership Team, Headquarters Staff and members of the Board of Governors. Headquarters Staff work hard to continue to provide jobs that reflect the experience, training and quality service that CNS is known for. Staff and the Board are engaged in the community across the province working to maintain visibility and to advocate CNS as the employer and security provider of choice.

2016 saw much growth in our National Commissionaires presence and leadership role across Canada. Immediate Past Chair, VAdm Miller, was elected Chair of the National Board of Directors for the Canadian Corps of Commissionaires in June. This is quite an honour for the Nova Scotia Division, especially adding to our other national

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- Fingerprints for Travel Visas
- Homewatch



appointments. In March, our CEO, Bruce Belliveau, was voted in as the new Chair of the Commissionaires National Business Management Committee and our Director of HR, Anne James, sat as Chair of the National Human Resources Working Group for the last few years, ending her term in September. This is a testament to their exemplary leadership and skill.

CNS is invested not only in providing excellent security to our clients, but in fulfilling our mission which is to provide employment opportunities to former members of the Canadian Armed Forces, the RCMP and appropriately qualified others in Nova Scotia. Our mission and affinity for service to others is reflected in our dedication and is what drives us to succeed.

**Commander Richard H. Oland, CD,
B.Comm. (Ret'd)**
Chair, CNS Board of Governors



COMMISSIONAIRES

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Laura Smith, Marketing & Communications Officer



902 421 2378



lsmith@commissionaires.ns.ca

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www.commissionaires.ns.ca 1 877 322 6777