



The Corpsrespondent

NEWSLETTER OF THE HAMILTON DIVISION

SUMMER 2019

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Commissionaires recognized by local Fire Department



Chief Boutilier (centre) of the Niagara Falls Fire Department presented Warrant Officer Rob Mascia and Commissionaire Andrea Malgie with Challenge Coins for Excellence.

WO Rob Mascia and Cmre Andrea Malgie smelled smoke and noticed a shed on fire in a residents' backyard. They alerted the occupants in the home (a woman with 2 small children) and got them to a safe area. Rob also advised the woman to move the vehicle out of the driveway which the department greatly appreciated as it allowed them to quickly access the fire and minimize damage.



From the Chair

As the Chair of the Board of Directors for Commissionaires Hamilton effective July 1, 2019, it is both an honour and a privilege to serve as your Chair.

Hamilton Division of the Canadian Corps of Commissionaires has provided service to our military and RCMP veterans in Hamilton and surrounding area since 1937.

We are the smallest division within the Canadian Federation exceeding the national average in providing meaningful employment to veterans. I extend to you my appreciation for what you do...You do it very well!

Our outgoing Chair, Major Michael Rehill, has provided outstanding leadership and guidance to the Board of Directors over the past three years. Major Rehill will remain on the Hamilton Board where he will share his knowledge and experience which we have and will benefit from.

The office staff under the leadership of our CEO, John Livingstone continues to pursue business opportunities which will enhance the compensation for our Commissionaires. The past year has resulted in a surplus. More information will come from our CEO in due course.

I thank you for demonstrating our motto of Trusted-Everyday-Everywhere by your actions on duty.

I look forward to having the opportunity of personally meeting many of you over the next few years.



The CEO's Desk

Looking out the window this morning onto a grey day bringing us to the last days of summer I wonder where the time has gone since the start of what turned into a beautiful, if not long, summer.

We sometimes think that the days rush past with little change and indeed when we measure one day at a time the change is almost imperceptible. A look into the mirror every morning will support this idea that we don't change much but if we look at older photographs of our younger selves we see the obvious changes. As we take a longer view though and only since last June we can see a number of accomplishments and milestones. Change both in our personal lives and business is constant and inevitable. Change is the only constant in our experience and the world surrounding us and without change our lives would be dull, colorless and not very rewarding.

Much like the ever changing view from the office window this morning every day is a new and fresh start and this edition of the newsletter will record some of the changes we've been involved in and some of our successes throughout this past summer. While you turn the pages I would like you to remember that the reason the Hamilton Division and The Corps is successful is because of your efforts to provide the industry leading standard of security and bylaw enforcement. Each and everyone of you is why the Canadian Corps of Commissionaires has thrived since 1925 and why we are **Trusted Everyday Everywhere**.



*Board of Directors Busy
over the Summer*

Over the summer, members of the Board have also been busy.

Above; Capt (N) G. Hatton acted as Reviewing Officer for a local Army Cadet Unit.

Left: Members and their significant others pose for a group photo before attending the formal dinner at the Annual Meeting of Divisions held in Winnipeg.

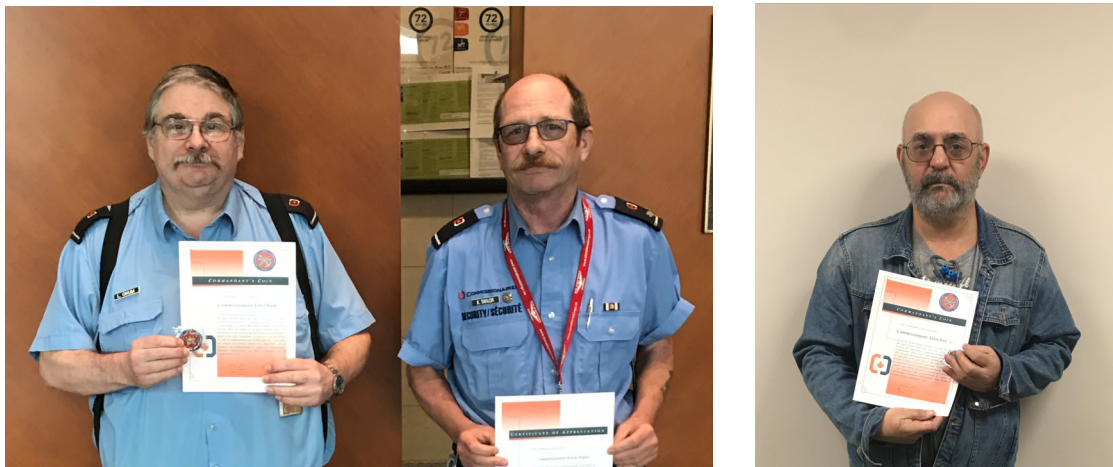
Below: Col G. Elms attended D Day commemoration at Queen's Park accompanying BGen J. Paul, (Former) Commander of 4 Division





Pictured above are Greg Richardson (National Office) and Don Thompson (photo credit Neil Sutton - Canadian Security Magazine).

On June 18 & 19, 2019, Commissionaires Hamilton, in conjunction with the National office, participated in the annual Grower Day trade show held in St Catharines. Commissionaires National Office provided a booth for the event, led by Greg Richardson. The two day event focused on all aspects of the multi-billion dollar cannabis industry, with an emphasis on security during Day 2. Various security providers from southern Ontario were on hand, and Greg gave a presentation to the event attendees on Commissionaires and their role in this emerging market.



During the period between December 2018 and January 2019, and again between April and May 2019, while the federal Building was experiencing a significant shortage in personnel, Commissionaires Len Okum, Kevin Taylor and Allen Kitchen made themselves available to cover shift shortages above and beyond their regular scheduled shifts. Their dedication to their posts ensured that there were no shift shortfalls in support of the clients operations. For their dedication and professionalism in support of Hamilton Commissionaires, Cmres Okum, Taylor and Kitchen were recognized by the Division.

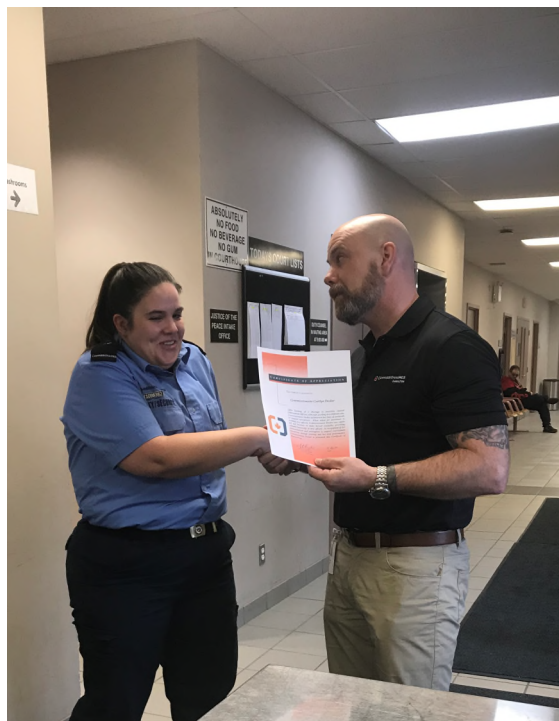


Duc Taylor was promoted to the rank of Sgt and has taken over the 2i/c position at Hamilton Bylaw effective 9 July 2019. Sgt Taylor moves into a position that is critical in support of the Detachment Commander and the Enforcement Officers. He will be looked upon to lead and mentor the younger Officers and will no doubt find much success. We wish him all the best going forward.



Between the months of January and March of this year, Commissionaire Ann Dawson continually performed at a high standard as an Enforcement Officer in Hamilton Bylaw. Continually faced with staffing shortages that increased her workload, along with extreme environmental conditions that affected her work environment over the first three months of the year, Cmre Dawson's professional demeanor went above and beyond the expectations placed on her. In recognition of her professionalism and willingness to work at a continual high standard, Cmre Dawson was awarded the Commandants Coin.

Commissionaire Caitlyn Decker was awarded a Certificate of Appreciation for volunteering to pick up extra shifts at the Brantford courthouse and Hamilton Bylaw. Despite working fulltime hours at Brantford courthouse Cmre Decker volunteered her weekends to augment Hamilton Bylaw and help bridge the gap until other bylaw officers were hired and trained. Cmre Decker's hard work, dedication and that can do attitude emulates what all Commissionaires strives for.



GSX Sets the Standard for Security Innovation, Attracting 20,000 Global Registrants

Event is Testament to Power of Security Community and Industry Strength

Chicago, IL (12 September, 2019) — The doors have closed on this year's Global Security Exchange (GSX), held at Chicago's McCormick Place this week. Presented by ASIS International, the world's largest association for security management professionals, the event offered six days filled with education and networking for the global security community. Attendance was strong with 20,000 registrants from more than 125 countries and 550+ exhibitors packing the convention center. Security professionals also engaged in sessions around the world via Global Access LIVE! Streaming with participants in more than 15 countries.

Representatives from Commissionaire divisions across the country attended the event, and had unprecedented access to manufacturers, service providers, and cutting edge security solutions from around the globe.

The Commissionaires booth was staffed by industry experts in various security roles, including Commissionaires Hamilton's own Director of Operations, Don Thompson, who facilitated discussions regarding the operational requirements and capabilities of our division and explored business partnership opportunities with a multitude of individuals from around the world.



Pictured (back row l to r) are: Don Thompson (Hamilton Division), Jordan Ferguson (National Office), Brian Gallant (Ottawa Division), Cathy Anderson (National Office), JP Dècatie (Quebec Division)
(front row l to r) Rob Dupuis (Ottawa Division), Adon Sanjab (BC Division), and Mathieu Pelletier (National Division)

From the Director of Human Resources Compliments and Congratulations

Once again, the summer months provided an opportunity for commissionaires to demonstrate their professionalism and dedication to their duties. Based on the feedback from clients, Account Managers and Detachment Commanders it is time once again to present the Commissionaires Compliments from clients and members of the public who have had the opportunity to witness your peers stepping up and performing in an exemplary manner. As always the performance and actions of commissionaires within the Division has continued to present Commissionaires Hamilton in a positive and meaningful manner.

The following personnel, through the actions described below, continue to highlight the quality of the personnel wearing a Commissionaires uniform. I am pleased, therefore, to present the following:

Commissionaire Dusko Krnetic, Juravinski Hospital: Recently, Cmre Krnetic, while working at the Juravinski Hospital, received glowing praise for his work in assisting patients within the facility. Comments regarding him doing a 'great job and going above and beyond' were expressed, highlighting how impressed they were with Cmre Krnetic's performance and diligence to his duties.

Commissionaire Ron Leadbeater – Burlington By-Law: The Detachment Commander at Burlington By-Law took special note of the support to the Detachment from Cmre Leadbeater. She demonstrated his support to the unit in his dedication in ensuring that the city received maximum coverage when he was on shift, even stepping up to do larger beats when others were absent. He is also willing to help out whenever he can, in training and in operational support improving the capabilities and performance of the unit.

Commissionaire Micheal Young – LTB Hamilton: While on duty, Cmre Young observed an individual displaying signs of discomfort. Cmre Young quickly responded to the individual and identified the individual was having chest pains and shortness of breath. Cmre Young contacted emergency personnel who transported the individual to hospital safely. Cmre Young is congratulated for his rapid response in assisting with a person in distress.

Commissionaire Graeme Star – Juravinski Hospital: Since his placement at the Juravinski Hospital, headquarters and dispatch have received numerous statements of support and positive feedback regarding how Cmre Star performs his duties from the clients and staff at Juravinski as well as support from his fellow commissionaires describing his hardworking and compassionate demeanour.

Commissionaire Dorin Stefan - PPSC Kitchener: Cmre Stefan has recently taken over security responsibilities at the PPSC offices in Kitchener. Since the inception of his position, trespassing, loitering and graffiti has become nonexistent. Due to his professionalism and his site awareness, all employees at the site feel much safer and are able to work with a sense of security they had not previously felt.

I would like to extend my own appreciation to all the Commissionaires listed above, and thank them for their professional conduct whether dealing with medical emergencies, in providing much-needed assistance in covering shift shortfalls, or for simply doing an outstanding and recognizable job in the conduct of their day-to-day duties. It is through actions like those described, that Commissionaires continues to be seen as a leader in the field and why we continue to be ...Trusted. Everyday. Everywhere.

Recognition of Service

5 Years Service: Brian Wintemute, Mary Kelly, John G. Young, Robert Gordon, Jeffrey Smith, Adam Holohan, Juan Munoz-Conte, Michael Scott, Amanda McNicoll

10 Years Service: Steven Furnell, Jeff Dakin

15 Years Service: Donna Ernest

20 Years Service: Ian Dalziel, Vince Fraser

Last Post

It is with a sad heart that we announce the passing of the following Commissionaires:

Commissionaire Harold Ottman - Harold served with the Hamilton Division for over 16 years from 1994 to 2011 employed at Mohawk College and Brock University-Hamilton Campus. Jim served on the Burlington Police Department for 10 years from 1959 to 1969. Harold passed away in May of 2018.

AUTO THEFT PROTECTION TIPS

A professional can steal your vehicle in just 30 seconds - without the key. Protect your vehicle from theft with a few simple precautions.

- Always roll up your vehicle's windows, lock the doors and pocket the key.
- Never leave your vehicle unattended with it is running.
- If you have a garage, use it and lock the door as well as your vehicle.
- Never leave your car keys in plain view or in an easily accessible area.
- Keep your vehicle registration certificate and proof of insurance on you at all times. Don't leave these documents in your glove compartment.
- Always park your vehicle in a well-lit area.
- Never leave valuable objects or packages in full view. Put them in the trunk.
- Give only your ignition key to a parking lot attendant. Keep all other keys with you.

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